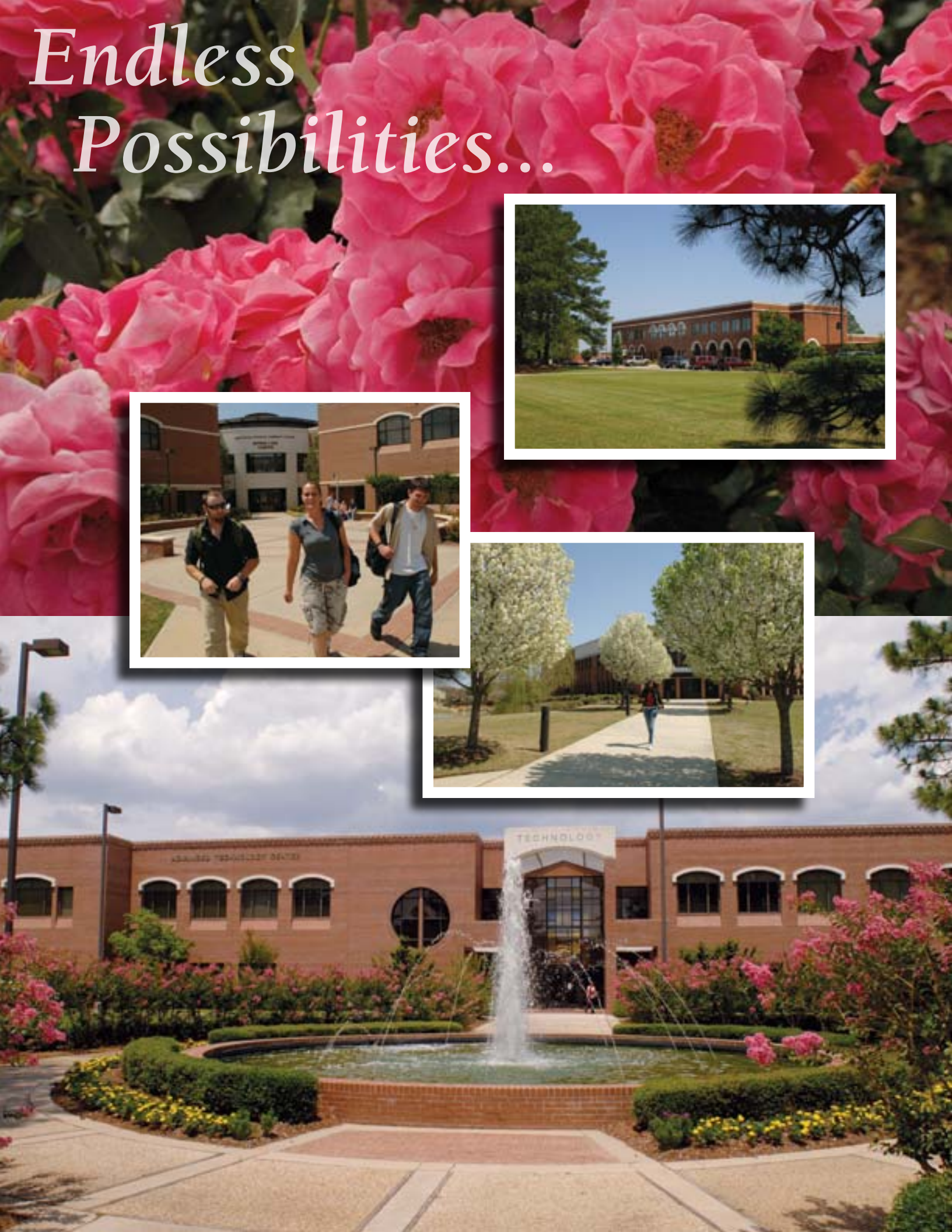




**FAYETTEVILLE TECHNICAL
COMMUNITY COLLEGE
2009-2010 ANNUAL REPORT**



Endless Possibilities...

From the President



Dear College Friends,

The Fayetteville Technical Community College Board of Trustees and I are delighted to present the Annual Report to share information about the College's many exciting accomplishments over the past year. With Fayetteville Technical Community College approaching its 50th anniversary, we proudly reflect on the hard work and dedication of the founding members and the many positive strides that have occurred over the past fifty years. We look to the future with gratitude for the prominent position Fayetteville Tech has established within the community and with a renewed spirit of excitement, commitment to excellence, and optimism as we plan new goals and aspirations.

This Annual Report will provide an overview of the major activities that have occurred over the past year. As we continue to position ourselves as a major provider of high-quality education for students and for businesses with unique, specialized training needs, we firmly pledge our commitment to paving the way with avenues and opportunities that will effectively serve others.

I welcome the opportunity to hear from you on how we're doing or on ways we can improve our service to students and our community. Serving our students and our community represents the essence and meaning of our existence, and we are honored to serve in this important role. We realize that the combined efforts of working together with our faculty and staff, students, community, and those who support our mission form a pattern of strength for creating and building tomorrow's success.

Sincerely,

Dr. J. Larry Keen

President

From the Board

Board of Trustees



Dear Friends of the College,

Fayetteville Technical Community College serves a unique role in our great community: to serve as a learning-centered institution to build a globally competitive workforce supporting economic development. This role represents incredible opportunities to change people's lives in positive ways and ultimately change communities all over the globe through workforce development.

When it comes to innovative thinking, cutting-edge technology, and serving students with highly qualified faculty and staff members, FTCC delivers. Many programs are offered 100 percent online, and face-to-face classes are available at two convenient campus locations (Fayetteville and Spring Lake). With over 140 programs to choose from leading to an associate degree, certificate, or diploma as well as a wide range of Continuing Education courses including adult high school and basic education, Fayetteville Tech is positioned well for serving our students and businesses in our community with unique and rewarding educational opportunities.

Fayetteville Technical Community College is honored to be distinguished as a military friendly college, offering specialized programs of study to help our military service members achieve goals in their dynamic environment. The faculty and staff of FTCC are honored to serve our military men and women.

We appreciate everyone's support of Fayetteville Technical Community College over the past fifty years and look to the future with excitement as we continue to deliver education to meet the ever-changing demands of life.

Sincerely,

Charles J. Harrell

Board Chair



Mr. Charles J. Harrell
Board Chair



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Mr. William S. Wellons, Jr.

Graduates Achieve Their Goals

The annual Graduate Survey reflects that 96 percent of responding graduates were satisfied with the overall quality of the academic programs they completed, and 96 percent were satisfied with the overall quality of the college. Graduates indicated a 99.8 percent satisfaction level with achieving their goals at the College.

The College graduated 1,230 students in the spring of 2010. The 2010 Job Placement Report indicates that 71 percent of graduates available for employment were working in their fields within three months of graduation. The average salary of 2010 graduates was \$32,000. Of the 1,230 graduates, 73 percent were employed in Cumberland County.

According to the Employer Survey for the 2009-10 academic year, 95 percent of employers who responded were satisfied with employees who completed an academic program at the College. Major employers of FTCC's graduates are Cape Fear Valley Health System, Cumberland County Schools, the U.S. Army, Fayetteville Technical Community College, Womack Army Medical Center, and North Carolina Department of Corrections.



North Carolina Community College System
President Dr. R. Scott Ralls



Barbara Mattheu, 2010 Recipient of the
President's Award for Academic Excellence

Academic Programs with 100 Percent Employment

The College provides students the opportunity to earn degrees, diplomas, and certificates designed to prepare students to enter the workforce. In 2009-10, the College served over 38,000 curriculum students. One hundred percent of graduates from 42 programs were employed in their fields three months following graduation.



goals

Top Ten Programs Based on Pay/Salary for 2009-10 Graduates

Information Systems Security	\$61,500
Dental Hygiene	\$50,067
Networking Technology	\$49,900
Nuclear Medicine Technology (Diploma)	\$45,600
Automotive Systems Technology	\$45,240
General Occupational Technology	\$43,567
Nuclear Medicine Technology (Degree)	\$42,825
Healthcare Management Technology	\$41,760
Associate Degree Nursing	\$41,275
Respiratory Therapy	\$40,784

Associate Degree Programs

Associate in Fine Arts
Business Administration – Public Administration
Building Construction Technology
Civil Engineering Technology
Computer Information Technology
Criminal Justice Technology:
Financial Crime
Computer Fraud
Latent Evidence
Early Childhood Associate:
With Dual Enrollment at Fayetteville State University
Special Education
Teacher Associate
Electronics Engineering Technology
Emergency Medical Science
Fire Protection Technology
Horticulture Technology/
Management Concentration

Hotel and Restaurant Management
Information Systems Security
Machining Technology
Networking Technology
Office Systems Technology
Physical Therapist Assistant
Surveying Technology
Web Technologies

Diploma Programs

Air Conditioning, Heating, and Refrigeration Technology
Nuclear Medicine Technology
Plumbing
Web Technologies:
Interactive 3-D
Web Back Office
Web Basics
Web Database
Web Management
Web Programming
Welding Technology

Certificate Programs

Basic Electricity, Motors and Controls, PLC
Computer Information Technology:
Hardware and Software
Linux
Criminal Justice Technology:
Latent Evidence
Early Childhood Associate:
Childcare Administration
Family Childcare
General Contractors License Preparation
Networking Technology:
CISCO Networking
Microsoft Networking
Phlebotomy

**100 Percent Passing
Rates in Four
Health Programs**

The success of the College’s curriculum programs can be illustrated in the professional performance of students on state and national examinations.

In 2009-10, Health Program graduates have a proven history of excellence. The Emergency Medical Science Program had a 100 percent passing rate on the NC State Paramedic Exam. Pharmacy Technology graduates achieved a 100 percent passing rate on the national certification exam. Dental Assisting graduates have had a 100 percent passing rate on the Infection Control Exam for the past four years, with scores above the national average. Dental Hygiene graduates attained a 100 percent passing rate on the national board exams for the ninth consecutive year.

With six high-fidelity adult Human Patient Simulators (HPS), FTCC health students can experience real-life healthcare issues, such as cardiac monitor and display pulses in the arms, legs, and neck. In 2009, FTCC received a grant to bring together a task force of instructors from the nursing, EMS, CNA, respiratory, and dental programs to design and implement a way to more fully incorporate simulation technology into the curriculums.



support

**FTCC Criminal Justice Students
Win First Place at State Competition Contest**

Three Fayetteville Technical Community College students competed and won first place in the Crime Scene Investigation contest at the 45th Annual North Carolina skills USA Leadership and Skills Conference held on April 14-16, 2010.

Fayetteville Technical Community College is home to the largest Continuing Education program in the state. Over 26,000 students continued their education through the Adult High School and Basic Skills and Occupational Extension programs offered at Fayetteville Tech from 2009-2010. Students’ goals included increasing basic reading and writing skills, earning a GED or Adult High School diploma, and enhancing technical and vocational skills to advance in today’s competitive workforce. One hundred and forty-four continuing education graduates earned a General Education diploma and forty-one earned an Adult High School diploma in 2010.



Distance Learning

FTCC has been the leader in distance education in North Carolina for over thirty years. The College offers over 40 programs leading to the award of an associate degree or certificate. Over 26,000 curriculum students and almost 500 Continuing Education students advanced their education through distance learning opportunities at FTCC.

Fayetteville Tech is recognized as being among the most military friendly colleges in the nation (*Guide to Military Friendly Schools*). Through our Fort Bragg Center, the Fort Bragg Basic Skills Education Program, and the Military Spouse Program, FTCC is focused on supporting our military members.

FTCC Financial Aid

Fayetteville Technical Community College awarded \$42 million in Financial Aid during 2009-10 including \$24 million in Pell Grants and direct student loans.

**Continuing
Education**



Partnerships

FTCC participates in a variety of events designed to promote educational advancement and career placement opportunities for students.

With 340 schools participating in the Disney College Internship Program, FTCC ranked second in terms of student internship opportunities. Twenty-four students were offered internships through the Disney College Internship Program in 2010. Students are able to take classroom and personal experiences and further enhance their transferable skills with Disney’s focus on customer service, effective communication, teamwork, leadership, time management, personal empowerment, self-confidence, and cultural sensitivity.

In 2009, FTCC hosted the Youth Entrepreneurship Camp in conjunction with North Carolina REAL Enterprises for rising seventh-, eighth- and ninth-grade students. The camp helped youth participants identify opportunities for small business ventures and work through a business planning process by creating and implementing a business plan. Participants met successful entrepreneurs, learned how technology is used in small businesses, and learned ways to develop leadership skills.

FTCC hosted the Pearson Learning Solutions Teaching and Learning Summit for community college administrators and distance learning department chairs and faculty to examine issues and discuss solutions that impact student success in hybrid and online learning environments. Pearson, the global leader in education and education technology, reaches and engages today’s digital natives with effective and personalized learning as well as dedicated professional development for teachers. Keynote speakers with the National Center for Academic Transformation focused on course redesign as related to student success, with three tracks of executive leadership, distance education and on-ground faculty. The National Center for Academic Transformation is an independent, not-for-profit organization that provides leadership in using information technology to redesign learning environments with the goal of producing better learning outcomes for students at a reduced cost to the institution.

Fayetteville Technical Community College Grows

The College purchased 60 acres of land located off old Raeford Road to serve as the future location of the Western Campus. The FTCC Western Campus is expected to house the expansion of health programs and technologically advanced programs.



Campus Events

Relay For Life

Fayetteville Technical Community College believes that part of providing the competitive edge is encouraging a generous heart. The College leads by example through fundraisers and events, which strengthen our community.

In 2010, the College chaired and hosted the American Cancer Society’s Relay for Life, an event that inspires the community in the fight against cancer through the inspirational strength of survivors and supporting participants. Eighty-nine teams from Cumberland County raised over \$105,000 in the united front to advance cancer research, education and survival.



Governor Perdue’s JobsNOW

Governor Perdue visited students enrolled in the 12 Jobs in 6 Months program classes offered through FTCC’s Continuing Education at the FTCC Spring Lake Campus. This program was formed as a workforce development initiative under the umbrella of Governor Perdue’s JobsNOW.



Bob Etheridge Holds News Conference

Former Congressman Bob Etheridge held a news conference and training workshop at FTCC on the North Carolina free-file program.



Fayetteville Technical Community College Receives Gift

The Wachovia Wells Fargo Foundation presented Fayetteville Technical Community College with a \$35,000 gift to support the Dental Hygiene Department. Jerry Dean, Senior Vice President and Marketing President of Wachovia Community Banking, presented the check.

service

FTCC Recognizes Excellence in Faculty

Each year, the FTCC faculty, staff, and administration recognize college faculty for exemplary teaching performance. The 2009-2010 Excellence in Teaching Award Recipients are Joyce Pettengill, Emergency Medical Services Instructor representing Continuing Education Programs; Anita McKnight, Department Chair, Radiography representing Associate Degree Programs; and Jennifer Bledsole, Social Science and Humanities Instructor representing General Education Programs.

Congratulations to Joyce Pettengill, the Excellence in Teaching Award nominee for state competition.



FTCC Recognizes Excellence in Staff

Each year, the FTCC faculty, staff, and administration recognize exemplary college staff for their commitment to serving students. The 2009-2010 President's Distinguished Staff Award Recipients are Carl Mitchell, Director of Institutional Effectiveness representing Administrative Staff; Annette Hornsby, Success Center Facilitator/Instructor representing Operations Staff; and Leasha Davis, Data Management Technician, representing Support Staff.

Congratulations to Carl Mitchell, the President's Distinguished Staff Award nominee for state competition.



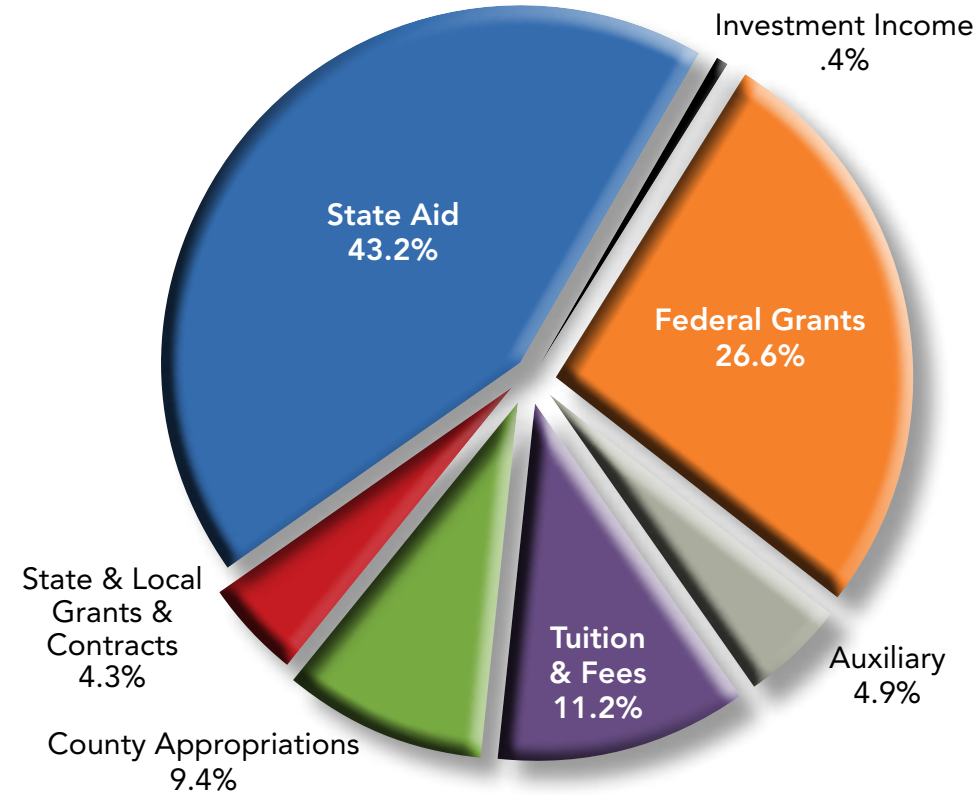
North Carolina Community College System Staff Person Award

Congratulations to Dr. James Kelley, FTCC Director of Admissions, on being recognized as the 2010 North Carolina Community College System Staff Person of the Year Award. The award recognizes excellent performance and commitment to the community college mission by the non-teaching staff of the 58 institutions of the North Carolina Community College System and the System Office.

The staff award winner received a cash prize, a certificate, and a plaque. In addition, the FTCC Foundation, Inc., received a cash prize sponsored by BB&T.

"We are proud of the leadership Dr. Kelley demonstrates in his day-to-day work here at FTCC. His concern is always for others, and every day at FTCC, he promotes a renewal of purpose among his co-workers, recognizing the positive influence we can make in our students' lives and always striving for excellence,"

- FTCC President Dr. Larry Keen

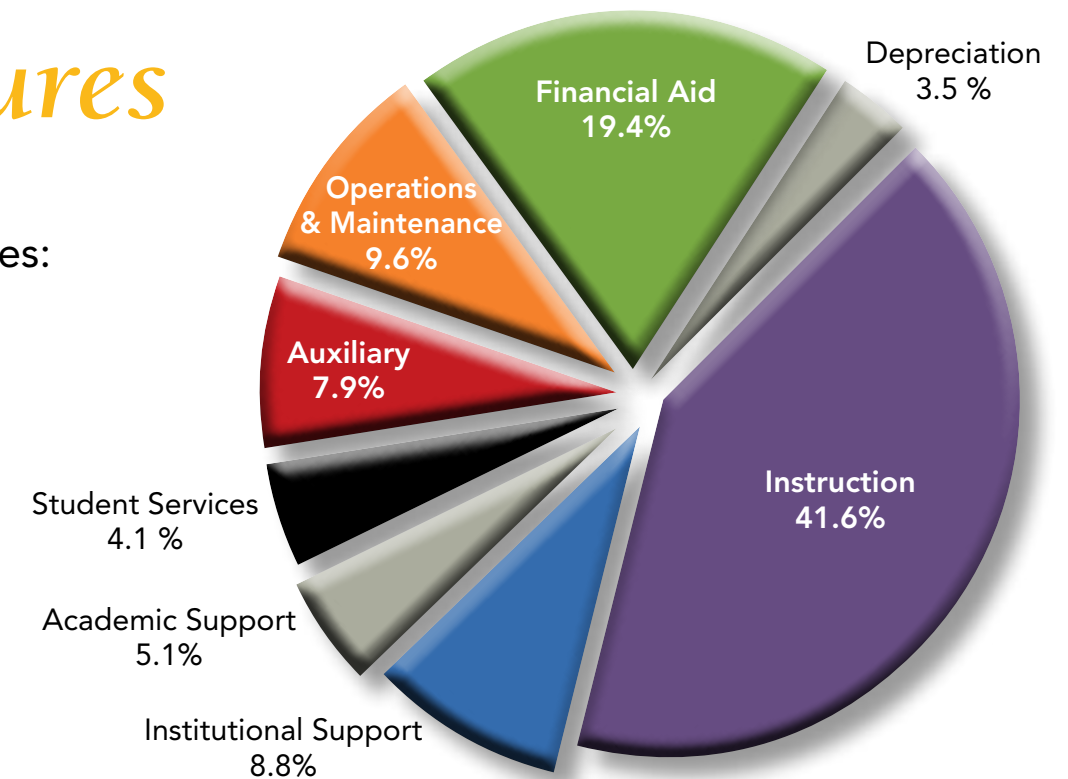


Revenue

Total Revenue:
\$91,384,021

Expenditures

Total Expenditures:
\$90,775,468



Dear Friends of the Foundation:

On behalf of the Fayetteville Technical Community College Foundation, Inc. Board of Directors, I would like to offer our appreciation to the staff, faculty, and Board of Trustees of the College for their dedication and commitment to fulfilling the needs of our students and efforts to improve the quality of life in Fayetteville and Cumberland County. The Foundation Board is grateful for the continued support it received from the business community, private sector, and FTCC faculty, staff, and retirees during the 2009-2010 fund drives. Contributions to the Campus Fund Drive totaled \$28,809 and the Community Fund Drive netted proceeds of \$37,720. These contributions, along with proceeds from the Twelfth Annual Student Benefit Golf Tournament and the Sixth Annual Dinner/Theatre (*The Music Man*), which brought in \$11,721 and \$9,044 respectively, were essential in the College's efforts to support the many deserving students who desire to continue their education.

It has been my sincere pleasure to serve as the Chairman of the FTCC Foundation Board for the past year. I would like to thank FTCC President Dr. Larry Keen for his vision and excellent leadership for the future of FTCC. I would like to thank Mr. Brent Michaels, Vice President for Institutional Advancement, and his staff for their hard work and diligence in providing assistance to our students. Fayetteville Technical Community College provides excellent educational opportunities for the citizens of our community. I urge the community to become better acquainted with FTCC and the quality of service provided to our citizens and our community. Fayetteville Technical Community College is truly a community investment that benefits us all.



Michael Lallier
2009-2010 FTCC Foundation Chairman

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Mr. Carroll Beard
Dr. Carl Brinkley
Mr. Jesse H. Byrd, Jr.
Mr. Dan Dederick
Mr. Wade Duggins
Mr. Charles J. Harrell
Mr. Phillip B. Harris, Jr.
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Mr. Chappie Petree
Mr. Harry F. Shaw
Mrs. Jenny Singleton
Mr. James Robert (Bob) Smith
Ms. Sharlene Williams
Mr. David G. Wilson
Mr. Rodolfo R. Gigantana,
President FTCC Alumni
Association (Ex-Officio)

2009-2010 Officers

Mr. Michael Lallier, Chairman
Mr. Ron Matthews,
Vice Chairman
Mrs. Suzanne Pennink, Treasurer
Mr. Dick Fox, Secretary

Building Success for Students

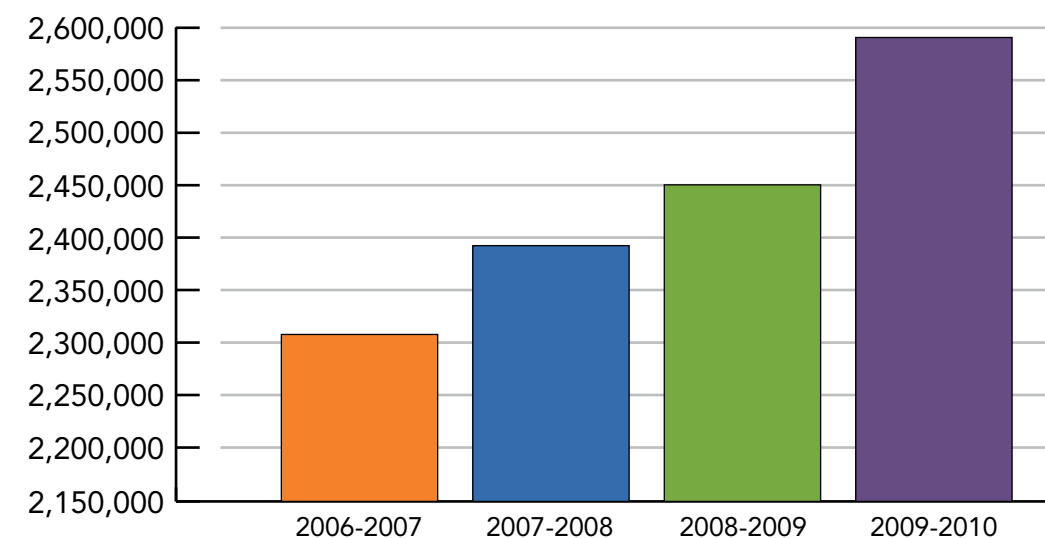
The Fayetteville Technical Community College Foundation, Inc. experienced a successful 2009-2010 year because of the generosity of committed FTCC employees, the Foundation Board of Directors, the Board of Trustees, and generous community supporters.

FTCC students received 44 scholarships totaling \$44,323, including eight FTCC student ambassadors. "While serving my country in the U.S. Air Force for the past twenty years, I experienced financial, time, and academic challenges while pursuing a college education. My military and life experiences have impressed upon me the value of a college education. With the gracious assistance of the FTCC Foundation, I have been able to pursue my dream of attaining a college degree." (Ambassador Barbie Papillo). The Foundation uses a combination of short- and long-term investment decisions to ensure future financial growth and stability for the FTCC Foundation. The majority of the Foundation's assets are invested in Merrill Lynch, and the remaining assets are invested in an interest-bearing checking account with a local bank.



The 2009-10 FTCC Student Ambassadors
Back row, left to right: William Moreno, Heather Unger, Ronald Boose, Barbie Papillo.
Front row, left to right: Brenda Webb, Anastasia Vann, Cynthia Rodriguez.
Not pictured: Charles McClung.

Investment Growth



Campaign Events

DONOR CIRCLES 2009-2010

Golf Tournament

The Twelfth Annual Student Benefit Golf Tournament was held at Gates Four Golf and Country Club on April 28, 2010. Seventeen major sponsors and thirty-nine golf-hole sponsors made this one of the Foundation's most successful tournaments.

Platinum Sponsors: Fayetteville Area New Car Dealers Association, Gates Four Golf & Country Club, Mount Olive Missionary Baptist Church, Reed-Lallier Chevrolet

Gold Sponsors: Canteen, Cape Fear Valley, Coca Cola, *The Fayetteville Observer*

Silver Sponsors: Beasley Broadcast Group, Callahan and Rice Insurance Group, Inc., Dr. Mike Choe, Fayetteville PWC, FTCC Accounting Faculty, HH Architecture, Harris Wholesale, Healy Wholesale, and Esther Rabano Thompson



Sixth Annual Dinner/Theatre

Each year the Culinary Technology staff and students prepare and serve a delicious meal. After the dinner, attendees enjoy a wonderful play directed by the FTCC Fine Arts Department. FTCC faculty, staff and students participate as the actors. Special thanks to all our supporters.

Platinum Sponsor: New Car Dealers of Fayetteville

Gold Sponsors: *The Fayetteville Observer*, Mount Olive Missionary Baptist Church

Silver Sponsors: Buie Norman & Company, PA, Ravenhill Medical Day Spa & Salon, Inc. and W. S. Wellons Realty, Inc.



Speed Networking

Speed Networking for Business Solutions is a biannual fundraiser hosted by the FTCC Alumni Association to fund scholarships for students, promote area businesses, and boost the local economy. The Foundation thanks the sponsors and the members of the Alumni Association for their continuous support.



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(\$5,000 - \$24,999)**
Professional Women of Fayetteville
The Grainger Foundation

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(\$1,000 - \$4,999)**
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Dr. Barbara Tansey Vogt Foundation
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**Foundation's
(\$750 - \$999)**
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Fayetteville Area New Car Dealers Association
Fleming & Associates National Organization for Women (NOW)
Recycle South, LLC
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