

FAYETTEVILLE TECHNICAL COMMUNITY COLLEGE

TELEPHONE DIRECTORY 2011 - 2012



EMERGENCY NUMBERS:

SECURITY - Main Campus	8-8433
CELL (After 5:00 p.m. & Weekends)	624-5959
BEEPER (After 5:00 p.m. & Weekends)	825-6924
SECURITY - Spring Lake Campus	8-1012
CELL	303-1208
SECURITY – Horticulture Educational Center	8-0065
TELECOMMUNICATIONS DEVICE FOR THE DEAF	8-0070
EVENING OFFICE, CBI	8-8494
EVENING OFFICE, Curriculum	8-8261
EVENING OFFICE, Spring Lake Campus	8-1016

FAYETTEVILLE TECHNICAL COMMUNITY COLLEGE

PO Box 35236 / 2201 Hull Road

Fayetteville, NC 28303

Phone: (910) 678-8400 • FAX: (910) 484-6600

www.faytechcc.edu

Frequently Requested Numbers

Academic Program Areas	
Business	8-8565
College Transfer/General Ed.....	8-8467
Engin/Public Service/Applied Tech	8-8338
Health.....	8-8532
Admissions	8-8473
Adult and Continuing Education	8-8386
Adult High School	8-8459
BLET	8-1032
Bookstore - Main Campus	8-8342
- Spring Lake Campus	8-1015
Business and Finance	
Accounts Payable.....	8-8282
Accounts Receivable	8-8320
Cashier, Student Accounts	8-8337
Payroll (Employees).....	8-8341
Purchasing	8-8335
Student Accts Receivable-Curriculum.....	8-8337
Student Accts Receivable-Cont. Ed.....	8-9846
Counseling Services	8- 8419
Financial Aid	8-8242
GED Classes	8-8459
Horticulture Educational Center	8-0065
Human Resources	8-8378
Information - Student Services	8-8419
Continuing Education	8-8386
Institutional Advancement	
Alumni	8-8363
Foundation	8-8209
Grants	8-0178
PIO/ Marketing	8-8209
Institutional Effectiveness and Assessment	8-8239
Library	8-8247
Military Programs/Continuing Education	8-1090
Military Programs/Curriculum.....	8-1050
Print Shop	8-8318
Registrar - Continuing Education	8-8330
Registrar - Curriculum	8-8476
Salon and Spa Services	8-0160
Security - Main Campus	8-8433
- Cell (After 5:00 p.m. & weekends).....	624-5959
- Beeper (After 5:00 p.m. & weekends).....	825-6924
Security - Spring Lake Campus	8-1012
- Cell	303-1208
Security – Horticulture Educational Center	8-0065
Spring Lake Campus	8-1000
Success Center	8-8266
Testing	8-8417
Veterans Services	8-8395

Please notify the Human Resources Office of any corrections or changes in names, titles, phone extensions or room numbers by calling ext. 8-8246, or emailing driscolb@faytechcc.edu.

*Note: For the most current telephone directory, please go to <http://www.faytechcc.edu/hr/> and click on FTCC Telephone Directory.

Building Abbreviations

AD	Thomas R. McLean Administration Building
ART	Art Building
ATC	Advanced Technology Center
AUB	Auto Body Shop Complex
CBI	Center for Business and Industry
CEC	Continuing Education Center
CFBG	Cape Fear Botanical Garden
CUH	Cumberland Hall
ECC	Early Childhood Education Center
FB	Fort Bragg Soldier Development Center
GYM	Horace Sisk Gym
HOB	Horticulture Educational Center
HOS	Horace Sisk
HTC	Health Technologies Center
LAH	LaFayette Hall
LRC	Paul H. Thompson Library
MBC	North Carolina Military Business Center
NC	Neill Currie Building
PRD	Printing and Duplicating (Print Shop)
SD	Shipping and Receiving (Warehouse)
SDC	Tony Rand Student Center
SLC	Spring Lake Campus
SSEC	Salon & Spa Services Education Center
VCC	Harry F. Shaw Virtual College Center
WFD	Workforce Development Center

**ALPHABETICAL
EMPLOYEE
LISTING**

ALPHABETICAL LISTING OF EMPLOYEES

ROOM	EXT.	NAME	TITLE
WFD	323-3421 x2129	Aazam, Peggy	Eligibility Specialist, Workforce Development
HTC 169	8-8264	Adams, Charmelle	Secretary I, Health Programs
HTC 253-F	8-8229	Adams, Dina	Department Chair, Pharmacy Technology
ECC 126	8-8560	Adams, Robin	Teacher Assistant, Early Childhood Education Center
ATC 149-A	8-8577	Aerdelman, Mark	Systems Administrator, MIS Dept
CEC 235	8-8454	Aiken, Saresa	College and Career Readiness Instructor
ECC 134	8-8560	Alderman, Tonia	Teacher Assistant, Early Childhood Education Center
CBI 119	8-0033	Allen, Kimberly	Program Coordinator, Business Services
CUH 377-K	8-8594	Allen, Myra	Department Chair, Healthcare Management Technology
ECC 130	8-8560	Allen, Nicia	Teacher, Early Childhood Education Center
CEC 137	8-8423	Allsbrook, Janette	Certified Nursing Instructor, Continuing Education
WFD	321-6445	Anderson, Janice	Employment/Training Case Manager, Workforce Development
HOS 633-F	8-0145	Anderson, Pia	Criminal Justice Technology Instructor
SDC 130-B	8-8527	Anglin, Regina	Assistant Director of Student Financial Aid Services
LRC 202	8-8382	Antill, Robert	Director of Library Services
CBI 116	8-7369	Arnold, Frank	Industry Training Instructor
LAH 131	8-9888	Atkins, William	Physics Instructor
CUH 366-A	8-8268	Atkinson, Karen	Cooperative Education Coordinator
SSEC	8-0158	Austin, Wendy	Records Clerk, Cosmetology
ATC 244-C	8-8249	Autry, Cathy	Program Coordinator, Civil Engineering Technology
HTC 225	8-0183	Averette, Mitzi	Simulation Lab Coordinator, Health Programs
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SDC 5-D	8-8588	Bahr, Grover	Senior Bookstore Assistant
ATC 154-D	8-8361	Bailey, Lisa	Department Chair, Office Administration
CEC 201	8-8348	Bain, Joyce	College and Career Readiness Instructor
CUH 394	8-9780	Barber, Ginger	Developmental English Instructor
ECC 142	8-8560	Barber, Lois	Teacher, Early Childhood Education Center
LAH 120-D	8-9885	Barker, Carol	Biology Instructor
AD 114	8-8569	Barner, Judy	Financial Accountant, Business and Finance
ECC 140	8-8560	Barnes, Denise	Teacher Assistant, Early Childhood Education Center
LAH 120-L	8-9890	Barnes, Edward	Chemistry Instructor
HOS 616	8-8295	Barnes, Ernestine	Secretary I, Social Sciences/Humanities, Culinary, English/Comm
LAH 202	8-8468	Battle, Mitch	Maintenance Technician II
NC 8-A	8-8469	Baxley, Cathy	Director of Emergency and Protective Services
VCC 232	8-8266	Beal, Andrea	Success Center Facilitator/Instructor
SLC 201	8-1011	Beaudreau, Linda	CNA Instructor, Continuing Education
SDC 132	8-8256	Behagg, Steven	Security Officer
ATC 244-A	8-8539	Bell, Phyllis	Department Chair, Architectural Technology
CUH 377-R	8-8328	Bellflowers, Jessie	Business Administration Instructor
HOS 616-J	8-9778	Benenhaley, Anne	English Instructor
ECE 206	8-9788	Bennett, Rondell	Early Childhood Education Associate Instructor
CEC 203-A	8-8459	Berrien, LaVerne	Program Coordinator, GED
ECC 124	8-8560	Berry, Sierra	Teacher Assistant, Early Childhood Education Center
HOS 611-A	8-9795	Betcher, Georgia	Spanish Instructor
PRD 7	8-8318	Bethea, RaShauna	Print Shop Technician I
ATC 220-D	8-8216	Bevill Jr., Beymer	Division Chair, Engineering Technologies
HOS 602-E	8-0041	Black, Elizabeth	Music Instructor
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ALPHABETICAL LISTING OF EMPLOYEES

ROOM	EXT.	NAME	TITLE
ATC 113-F	8-8346	Black, Jim	Department Chair, General Occupational Technology
SLC 106	8-1011	Blackwood, Sherlene	CNA Instructor
HOS 618-L	8-9824	Blanks, Alvina	Mathematics Instructor
HOS 632	8-9837	Bledsole, Jennifer	Psychology Instructor
CEC 201-B	8-8388	Bloom, Deborah	Senior Secretary, Director of College and Career Readiness
SDC 142	8-8486	Blue, Genelle	Family Child Care Associate
ATC 244-H	8-7367	Bodden, Carlos	Computer Programming Instructor
AD 107	8-8263	Boenitz, Alina	Accounts Technician, Business and Finance
ECC 133	8-8560	Bohanon, Malvina	Teacher Assistant, Early Childhood Education Center
CBI 103	8-8536	Born, Kathy	Secretary II, Business and Industry Training
LRC 121	8-9774	Bowen, Sandra	English/Communication Instructor
CUH 377-E	8-8300	Boyle, Walter	Business Administration Instructor
ATC 15	8-7359	Boyles, Julian (Jay)	Automotive Systems Technology Instructor
HTC 169-J	8-8312	Boyles, Karron	Practical Nursing Instructor
ECC 131	8-8560	Bradford, Bridgette	Teacher, Early Childhood Education Center
ATC 157-C	8-8405	Brady, James	Programmer/Analyst, MIS Dept
LAH 134	8-9894	Brannen, Walter	Biology Instructor
SDC 126	8-8283	Bretz, Claudia	Accounts Technician, Financial Aid
SDC 132	8-8256	Brewer, Bracken	Security Officer
HOS 603	8-8338	Brim, Kelvin	Fire Protection Technology Instructor
ATC 220-H	8-8426	Britt, Brenda	Program Coord, Telecourse/Computer Info Tech Instructor
CEC 117	8-7368	Britt, Melinda	EMS Instructor, Continuing Education
HTC 253-C	8-9861	Britt, Melissa	Associate Degree Nursing Instructor
CBI 107	8-8463	Britt, Roger	Business Services Instructor
HTC 253-L	8-8553	Britton, Barbara	Associate Degree Nursing Instructor
CEC 101	8-8491	Britton, Serina	Secretary II, College and Career Readiness
CBI 105	8-8493	Brock, Winford (De Von)	Coordinator of Industry Training
ATC 147-A	8-8232	Brower, Roderick	Director of Management Information Services (MIS)
ECC 122	8-8560	Brown, Amy	Teacher, Early Childhood Education Center
HOB 101-D	8-0063	Brown, Charles	Instructional Lab Technician, Horticulture
CEC 212	8-8353	Brown, Dayatra	Secretary II, College and Career Readiness Program
SDC 119-C	8-8296	Brown, Laura	Veterans Services Technician, Veterans Services
LRC 200-D	8-7351	Brown, Patricia	Senior Library Assistant
CUH 377-Q	8-8410	Brown, Ross	Business Administration/Marketing & Retailing Instructor
CUH 378-A	8-9777	Bruton, Sarah S.	Developmental English & Reading Instructor
CUH 348-F	8-7344	Bryan, Charles	Computer Information Technology Instructor
SDC 114-A	8-8271	Bryant, Evelyn	Assistant Registrar, Curriculum
CBI 135	8-8462	Bryant, Tamara	Director of Small Business Center
LAH 202	8-8468	Bullard, Joseph	Maintenance Technician I
CEC 243	8-8454	Bullock, Kaira	College and Career Readiness Instructor
SDC 132	8-8256	Bundy, Robert	Security Officer
LAH 149-A	8-1031	Bureau, Charles	Program Coordinator, Welding Technology
NC 3	8-8279	Burnett, Amanda	Records Clerk, Continuing Education
CUH 377-H	8-8541	Burns, Cindy	Division Chair, Business Mgmt/Dept Chair Bus Admin
WFD	323-3421 x2136	Burton, Wilma Jean	Senior Employment/Training Case Manager, Workforce Development
HOS 809	8-8352	Butler, Larzaris	Health & Physical Education Instructor
SDC 131	8-0023	Butler, Sophia	Records Clerk, Student Financial Aid Services
LAH 114	8-9879	Butorina-Langdon, Olga	Biology Instructor
SDC 132	8-8256	Byrd, Raymond	Security Officer, Sergeant
SLC 116-B	8-1006	Byrd, Hannah	Accounts Technician, Business and Finance
PRD 1	8-8221	Byrd, Tommy	Print Shop Supervisor

ALPHABETICAL LISTING OF EMPLOYEES

ROOM	EXT.	NAME	TITLE
LAH 202	8-7356	Cain, Mike	Maintenance Technician I
LAH 100-B	8-8287	Cain, Sanford	Director of Facility Services
AD 107	8-8434	Callagy, Candace	Accounts Technician, Business and Finance
FB 2-1728	8-1090	Callahan, Charlene	Secretary II, Continuing Ed, Military Programs
SDC 118	8-8286	Callender, Marie	Senior Secretary, Admissions
SLC 101	8-1002	Camacho, Sarah	Records Clerk, Spring Lake Campus
ATC 113-G	8-8571	Cameron, Anthony	Computer Programming Instructor
CUH 377-G	8-8595	Campbell, Cheryl	Program Coordinator, Business Admin/Public Admin
LAH 120	8-8383	Canady, Renee	Secretary I, Natural Sciences/AC/Welding/Machining Tech
LAH 111	8-8317	Capers, LaTonya	Mail Distribution Clerk
FB 2-1728	8-1095	Carman, Barbara	College and Career Readiness Instructor
CUH 319	8-8475	Carter, D. Keith	Department Chair, Carpentry/Building Construction Tech
VCC 121-A	8-9896	Carter, James	Media Production Specialist, Photography
SDC 122	8-8226	Carter, Mary	Executive Secretary, AVP Student Services
SDC 139	8-8457	Carver, Lynne	Counselor, Health Programs
HOS 618-V	8-9833	Cash, Marie	Mathematics Instructor
ATC 109	8-8535	Castano, Vincent	Director of Student Services Data Management
WFD	323-3421 x2141	Castle, Tracy	Employment and Training Case Manager, Workforce Development
SLC 101-B	8-1003	Castleman, Louanna	Counselor, Spring Lake Campus
SDC 118-C	8-0166	Caviness, Jennifer	Admissions Evaluator
CUH 378-H	8-9764	Chapa, Debra	Developmental English/Reading Instructor
LAH 146-A	8-8428	Chavis, Donald	Dept Chair, Air Conditioning, Heating & Refrigeration Tech
LAH 120-B	8-9880	Chavis, Kathryn	Biology Instructor
ECC 127	8-0047	Child, Christine	Teacher, Early Childhood Education Center
SDC 132	8-8256	Childers, Dennis	Security Officer, Sergeant
HOS 618-A	8-9760	Chiodo, Peter	English Instructor
HOS 633-B	8-0045	Chipman, Tere	Criminal Justice Technology Instructor
LAH 202	8-8648	Choy, Steve	Maintenance Technician I, Plant Operations
NC 8	8-8251	Church, Terry	Senior Secretary, Emergency and Protective Services
CUH 375	8-8556	Chute, Jenie	Biology Instructor
WFD	321-6547	Clayborne-Rodriguez, Nedra	Accountant I, Workforce Development
SDC 5-A	8-8334	Cline, Darlene	Senior Bookstore Assistant
ATC 149-B	8-9847	Coats, Butch	Systems Administrator Technician, MIS
HOS 618-B	8-9773	Cobb, Lindsay	English Instructor
AD 107-C	8-8337	Cochran, Paula	Senior Accounts Technician, Business and Finance
ECC 137	8-0047	Cockrell, Rosemary	Teacher, Early Childhood Education Center
SDC 108	8-8365	Cole, Elaine	Counselor, Business/Gen Occup Tech/Vocational Prgms
SDC 118-B	8-8450	Colemon, Melinda	Admissions Evaluator
ATC 149	8-7371	Coleman, Robert	System Administrator Technician
SDC 132	8-8256	Colston, Clara	Security Officer
CUH 378-F	8-0176	Conklin, Carol	Developmental Math Instructor
VCC 232-F	8-8266	Conklin, William	Success Center Facilitator/Instructor
LRC 122	8-8599	Corpening, Leslie	Speech Communication Instructor
SDC 114	8-8567	Council, Michael	Secretary I, Registration & Records
HOS 610-I	8-0046	Cox, Aaron	Div Chair, Public Service/Dept Chair Criminal Justice Tech
CEC 203-B	8-8497	Crawford, Phillip	Program Coordinator, ABE/ESL/Family Literacy
HTC 101-E	8-9857	Creech, Melinda (Mindy)	Dental Hygiene Instructor
CUH 377-N	8-8517	Creedon, David	Accounting Instructor
FB 2-1728	8-1053	Crisostomo-Rivera, Cynthia	Senior Secretary, Curriculum, Military Programs
HTC 169-M	8-8515	Criste, Richard (Rick)	Department Chair, EMS
LAH 120-K	8-9889	Crosmun, Sandra (Sandi)	Chemistry Instructor
HTC 101-B	8-8311	Crowell, Jodi	Dental Hygiene Instructor

ALPHABETICAL LISTING OF EMPLOYEES

ROOM	EXT.	NAME	TITLE
HOS 611-C	8-8546	Cruz, Jose	Department Chair, Foreign Language
CUH 334-F	8-7375	Cruz-Figueroa, Jaime A.	Electrical/Electronics Instructor
ATC 105	8-0090	Cummins, Laura	Data Management Technician, Curriculum
LAH 120-A	8-8313	Cunningham, Danny	Department Chair, Biology
FB 2-1728	8-1056	Curry, Barbara	Admissions Evaluator, Fort Bragg Center
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AD 167-B	8-8203	Dail, Wanda	Marketing and Public Relations Assistant
CUH 314-A	8-0142	Dammer, Annette	Director, QEP (I-PASS)
SDC 102	8-8385	Daniel, Gerald	Director of Student Activities
HOS 633-G	8-9802	Daniels, Lisa	Sociology Instructor
ECC 133	8-8560	Daniels, Teresa	Teacher, Early Childhood Education Center
NC 11-A	8-8404	Darden, Sydney	Program Coordinator, Community Service/Occupational Ext
LAH 146-A	8-9895	Dauria, David	A/C, Heating and Refrigeration Instructor
AD 162	8-8378	Davis, Gail	Executive Secretary, VP for Human Resources & IEA
VCC 211	8-0083	Davis, Leasha	Data Management Technician, Learning Technologies
NC 12-A	8-8362	Davis, Nancy	Senior Secretary, Associate VP for Continuing Education
SDC 117	8-8542	Davis, Suzanne	Program Coordinator, College Connections
LAH 111-B	8-8275	Dawson, Sheila	Environmental Services Technician
AD 116-A	8-8484	Deaver, Robin	Controller, Business and Finance
ATC 154-A	8-8343	DeDeaux, Denise	Department Chair, Medical Office Administration
AD 167-A	8-0178	DeLeon, Sherry	Grant Coordinator, Institutional Advancement
CUH 377-U	8-8596	DeVault, Donna	Business Administration Instructor
VCC 232-F	8-8266	Diaz, Socorro	Success Center Facilitator/Instructor
HTC 169-A	8-8534	Dickerhoff, Jane	Practical Nursing Instructor
CUH 346-C	8-8451	Dickey, Carol	Paralegal Technology Instructor
FB 2-1728	8-1090	Diggs, Robert	Extension Education Instructor, Fort Bragg
HOS 618-G	8-8443	Diorietes, Chris	Division Chair, General Studies
CUH 334-B	8-8522	Ditch, Stewart	Department Chair, Plumbing
AUB 101-B	8-8213	Dominie, David	Program Coordinator, Collision Repair & Refinishing Tech
VCC 103	8-0190	Dorney, Scott	Executive Director, NC Military Business Center
VCC 232-D	8-8273	Dostall, Roger	Director, Success Center
SDC 132	8-8584	Dover, Derek	Security Operations Officer, Captain
HTC 253	8-8392	Dowdy, Darlene	Secretary I, Health Programs
CUH 377-X	8-8597	Dowlatshahi, Shahpour	Business Administration Instructor
AD 162-A	8-8246	Driscoll, Barbara	Human Resources Analyst
AD 101	8-0072	Driver, Yvonne	Accounts Technician, Payroll
SDC 137		Duggins, Tammy	Customer Service Technician, One Stop/Call Center
*See note		Duke, Debra	Executive Secretary, Director of F Military Programs
AD 109	8-8359	Dunn, Reva	Accounts Technician, Business and Finance
AD 107	8-8339	Dunn, Todd	Accounts Technician, Business and Finance
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ALPHABETICAL LISTING OF EMPLOYEES

ROOM	EXT.	NAME	TITLE
CUH 395	8-9830	Eads, Rita M.	Mathematics Instructor
GYM 811	8-9854	Eanes, William (Skip)	Physical Education Instructor
LRC 122	8-9772	Edwards, John	Speech Communication Instructor
SLC 118	8-1032	Ellinwood, John	Program Coordinator, Basic Law Enforcement Training
HTC 253-G	8-9871	Elliott, Janice	Associate Degree Nursing Instructor
HTC 169-K	8-9866	Ellis, Renee	Practical Nursing Instructor
HTC 206-B	8-8402	Ellis, Sharon	Nursing Skills Lab Coordinator
HTC 101-D	8-8575	Ellis, Susan	Department Chair, Dental Hygiene
CUH 377-M	8-8519	Elsom, Karen	Accounting Instructor
ECC 138	8-8560	Emanuel, Amy	Teacher, Early Childhood Education Center
LAH 100-C	8-9878	Emery, Stephen	Chemistry Instructor
AD 101-CC	8-8240	English, Wendy	Employee Benefits Specialist
VCC 206-B	8-8442	Ervin, Bob	Vice President for Learning Technologies
CBI Lobby	8-8494	Evening Office, CBI	
HOS 610-F	8-8261	Evening Office, Curriculum	
SLC 118	8-1016/1000	Evening Office, Spring Lake Campus	
SLC 209	568-5915	Ewert, Van	Industry Training Instructor

ECC 143	8-8560	Faircloth, Phyllis	Lead Teacher, Early Childhood Education Center
SDC 132	8-8256	Faison, Harold	Security Officer
ECC 134	8-8560	Ferguson, Tonica	Teacher Assistant, Early Childhood Education Center
HOS 618-O	8-9815	Fescina, Moira	Mathematics Instructor
LAH 120-H	8-8449	Fields, John	Department Chair, Physical Science
CUH 375	8-8556	Fitch, Christina	Biology Instructor
LRC 122	8-9765	Flagg, Garrett	English/Communication Instructor
CUH 378-C	8-9763	Fonville, LaTasha	Developmental English/Reading Instructor
VCC 200-B	8-8231	Forrester, Victor	Dept Chair, Advertising & Graphic Design
LRC 200-C	8-8257	Foster, Deborah	Librarian
LAH 202	8-8468	Foutz, Charles	Maintenance Technician II
LAH 205	8-8304	Fox, Robert	Grounds Technician
CUH 377-J	8-8598	Foxx, Daisy	Prgm Coord, Business Admin/Banking & Finance
CBI 102	8-0026	Frazee, Melissa	Administrative Secretary, Industry Training
SDC 126-B	8-0038	Frazier, Tamu	Accounts Technician, Financial Aid
ECC 124	8-8560	Freeman, LaTonya	Teacher, Early Childhood Education Center
VCC 123-B	8-8377	Frydl, Joe	Audiovisual Technician
ATC 120-A	8-7348	Fullerton, Daniel	Instructional Lab Technician, MIS
SDC 137		Fulton, Debbie	Customer Service Technician, One Stop/Call Center
ATC 15	8-7361	Fulton, Robert (Marty)	Automotive System Technology Instructor

SDC 126-A	8-0040	Gaddy, Christine	Director of Student Financial Aid Services
ECC 204	8-8492	Gainey, Charisse	Department Chair, Speech Language Pathology
HTC 253-C	8-9861	Gallagher, Sharon	Associate Degree Nursing Instructor
VCC 200	8-9839	Galluccio, Frank	Advertising & Graphic Design Instructor
ATC 220-G	8-8513	Galvan, Laura	Computer Information Technology Instructor

ALPHABETICAL LISTING OF EMPLOYEES

ROOM	EXT.	NAME	TITLE
SDC 132	8-8256	Gange, Mathew, Jr.....	Security Officer
FB 2-1728	8-1090	Gardner, David	Extension Education Instructor, Military Programs
GYM 800-B	8-9836	Gardner, Heather	Program Coordinator, Health and Physical Education
CBI 117	8-0081	Gaster, Michael	Industry Training Instructor
SDC 5	8-8438	Gause, Paul	Bookstore Assistant
CEC 208-A	8-8289	Gelpi, Hazel	Counselor, College and Career Readiness Programs
CUH 383	8-9828	Gibbs, Charlese.....	Developmental Math Instructor
AD 115-A	8-8282	Gibbs, Kym	Senior Accounts Technician, Business and Finance
AD 3	8-8212	Gibbs, Sarah	Executive Secretary, VP for Administrative Services
HOS 610-D	8-8505	Gibson, Pamela	College Tech Prep Coordinator
HOS 616-D	8-8207	Gilbert, Kay	Department Chair, Culinary Arts
ATC 113	8-8347	Goins, Sheila	Sec I, Information Sys/Office Admin/Graphic Design
CUH 377-B	8-8507	Gold, Kelly.....	Department Chair, Hospitality Management
*See note		Golsteyn, Nancy	Program Coordinator, Military Programs, (SWCS)
FB 2-1728	8-1090	Goodman, Arthur	Unit Movement Course Instructor
HOB 101-A	8-7376	Goodrum, Brad.....	Horticulture Instructor
HTC 204	8-8532	Gorum, Patricia	Administrative Secretary, Dean of Health Programs
SSEC 23	8-0161	Graham, Judy	Cosmetology Instructor
SDC 132	8-8256	Green, Glenda	Security Officer
HOS 616-C	8-8511	Greene, Anne.....	Program Coordinator, Psychology & Sociology
HOS 616-N	8-9801	Griffin, Lonnie	Sociology Instructor
CUH 371-A	8-8564	Griffin, William (Bill)	Dean of Business Programs
VCC 107	8-8336	Grubb, James (Dan)	Director of Media Services
VCC 105	8-0194	Greuling, Bill.....	Business Development Manager
HOS 618-P	8-8531	Grundy, Lisa	English/Communication Instructor
SSEC 23	8-0159	Guions, Veronica	Department Chair, Cosmetology
CUH 314	8-0143	Gunn, Loretta.....	Records Clerk, QEP (I-PASS)
LAH 201	8-8397	Guy, Joey	Telephone System Technician
CUH 334-I	8-7377	Guzman, Frank.....	Electrical/Electronics Instructor
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HOS 618-H	8-8518	Hall, Beverly.....	Mathematics Instructor
NC 2	8-8330	Hall, Brenda	Registrar, Continuing Education
SDC	8-0069	Hall, Darnette.....	FSU College Coordinator
CUH 311-B	8-8301	Hall, David	Department Chair, Funeral Service Education
VCC 114-A	8-0168	Haney, Brian W. (TJ).....	Executive Director of Economic Development & Emerging Tech
AD 166	8-8239	Hare, Charlotte	Senior Secretary, Institutional Effectiveness & Assessment
LAH 114	8-9882	Harmon, Cameron.....	Biology Instructor
AD 101-B	8-8341	Harrell, Linda	Payroll Supervisor, Business and Finance
HTC 101-C	(919) 209-2185	Harris, Tony	Dept Chair, Nuclear Medicine Technology
HOS 633-D	8-8293	Hawkins, Michael	Program Coordinator, Criminal Justice
ECC 203	8-8425	Hawley-Demendoza, Belva...	Department Chair, Early Childhood Associate
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ALPHABETICAL LISTING OF EMPLOYEES

ROOM	EXT.	NAME	TITLE
CEC 101	8-8491	Hayes, Joanne	College and Career Readiness Instructor
HOS 633-A	8-8506	Helmer, Jo Ann	Program Coordinator, ACA
HTC 101-A	8-8552	Herring, Jeanette	Dental Hygiene Instructor
CBI 106-A	8-8210	Herring, Sharmon	Director of Business Services
HTC 201-E	8-8358	Herring, Terry	Dept Chair, Surgical Tech and Central Sterile Processing
ATC 220-C	8-8516	Hewin, James Austin	Electronics Engineering Technology Instructor
CUH 377-S	8-8294	Hill-Jones, Barbara	Accounting Instructor
ECC 208	8-9790	Hinkle, James	Early Childhood Associate Instructor
SDC 132	8-8256	Hinson, Bradford,	Security Officer
ATC 157-D	8-8409	Hobgood, Thomas, III	Applications Development Manager, MIS
HOS 616-S	8-9798	Hogan, Larry	Psychology Instructor
HOS 618-Q	8-9829	Hogeland, Cara	Mathematics Instructor
LAH 205	8-8304	Hogsten, Alan	Grounds Technician
CEC 208-B	8-8461	Holden-Toruño, Janis	Curriculum Specialist
AD 109-A	8-8223	Holder-Wallace, Tracy	Senior Accounts Technician, Business and Finance
HOS 616-T	8-9808	Holgate, Stanley	Psychology Instructor
AD 101-D	8-8356	Hollingsworth, Judy	Senior Accounts Technician, Business and Finance
HTC 201-H	8-8316	Holloman, John	Department Chair, Respiratory Therapy
SDC 114	8-8262	Holloway, Nichole	Records Clerk, Registration & Records – Curriculum
ATC 113-H	8-7354	Honeycutt, Jenneth	Department Chair, Computer Programming
CUH 382	8-9769	Hooks, Naomi,	Developmental Studies Instructor
ATC 149-C	8-0075	Hoover, David	Senior Network Communications Technician, MIS
AD 107	8-7347	Horne, Christy	Accounts Technician, Business and Finance
ATC 147	8-8233	Horne, Judy	Executive Secretary, Director of MIS
VCC 232-F	8-8266	Hornsby, Annette	Success Center Facilitator/Instructor
FB 2-1728	8-1090	Horton, Manton	Extension Education Instructor, Military Programs
SDC 124	8-8387	House, Deborah	Administrative Secretary, Enrollment Management
SDC 147		Howard, Denise	Customer Service Technician, One Stop/Call Center
CEC 219	8-8348	Howell, Kathleen	College and Career Readiness Instructor
ATC 244-B	8-8315	Hubbard, Jennifer	Computer Information Technology Instructor
HOS 616-A	8-8302	Hubert, Anthony	Division Chair, Humanities, Social Sciences, CT English/Communication
HTC 102-A	8-8254	Hudock, Darla	Secretary I, Dental Clinic/Health Technologies
HOS 618	8-8237	Humphrey, Judy	Secretary I, Mathematics
CUH 375	8-8556	Humphries, LeRoy	Biology Instructor
SDC Lobby	8-6200	Hunt, Michael	Customer Service Technician
LRC 200-D	8-9870	Hutchens, Deborah	Senior Library Assistant
SDC 113	8-8422	Hye, Patricia	Secretary II, Career Center
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CEC 212	8-7372	Ingram, Adrienne	Assessment/Retention Specialist, College & Career Readiness
HTC 169-C	8-0153	Inks, Tamitha	Radiography Instructor
ECC 127	8-8560	Isaac, Alicia	Teacher Assistant, Early Childhood Education Center
CUH 388	8-9775	Isenhour, John	Program Coordinator, Developmental Reading
ATC 220-F	8-0048	Ivarsson, Sandy	Computer Information Technology Instructor
CUH 377	8-8292	Ivey, Belinda	Secretary I, Business Programs
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ALPHABETICAL LISTING OF EMPLOYEES

ROOM	EXT.	NAME	TITLE
CUH 348-A	8-9822	Jackson, Erika	Developmental Math Instructor
SLC 116-F	8-1009	Jackson, Phillip	Associate Vice President for Spring Lake Campus
LAH 107-B	8-1030	Jackson, Shanell	Instructional Lab Technician, Biology
SLC 216-A	8-1013	Jahn, Ron	Instructional Lab Technician, MIS
ATC 113-C	8-7346	Jarboe, Douglas	Department Chair, Networking Technology
SLC 118	8-1023	Jarrell, Janet	English Instructor
ATC 157-B	8-8528	Jenkins, Ben	Programmer/Analyst, MIS Dept
NC-3	8-8455	Johnson, Charlotte	Records Clerk, Continuing Education
HOS 616-H	8-9809	Johnson, Danette	History Instructor
AD 117	8-8234	Johnson, Dawn	Financial Accountant, Business and Finance
HOS 602-D	8-0092	Johnson, Dennis	Drama Instructor
SDC 5	8-8438	Johnson, Drena	Bookstore Assistant II
HTC 101-F	8-9856	Johnson, Lisa	Dental Hygiene Instructor
CEC 215	8-0182	Johnson, Margarete	Program Coordinator for Special Populations/Project Mgr
HTC 204-A	8-8372	Johnson, Mitzi	Dean of Health Programs
CBI 104-A	8-8389	Johnson, Robbie	Director of Industry Training
ATC 220-A	8-8504	Johnson, Valerie	Computer Programming Instructor
ECC 104	8-8551	Johnston, Ann	Director, Early Childhood Education Center
LAH 135	8-9893	Johnston, Renie	Biology Instructor
SDC 114-C	8-8474	Jones, Ann	Registrar, Curriculum Programs
CEC 201-A	8-8351	Jones, Kristin	Director of College and Career Readiness
*See note		Jones, Vickie	English Instructor, Military Programs, (SWCS)
SDC 107	8-8412	Jordan, Deborah	Counselor, Business/Gen Occ Tech/Special Credit/Future Seekers
SDC 130-A	8-9848	Jordan, Gloria	Accounts Technician, Student Financial Aid Services
SD 12	8-8593	Jordan, Jeremy	Central Supply & Shipping/Receiving Technician
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ATC 244-D	8-9845	Kallmeyer, Robert	Web Technologies Instructor
HTC 169-B	8-9863	Kaylor, Mary	Emergency Medical Science Instructor
AD 1-A	8-8321	Keen, J. Larry	President
CUH 311-A	8-8525	Keenan, Leslie	Funeral Service Education Instructor
SDC 122-A	8-8325	Kelly, Rosemary	Associate Vice President for Student Services
HOS 618-C	8-9817	Kenney, Dianne	Mathematics Instructor
SLC 107	8-1012	Keranen, Kaari	EMS Instructor, Continuing Education
HOS 618-T	8-8523	Kiel, Lori	Mathematics Instructor
HOS 618-D	8-8543	King, Karis	Program Coordinator, English Dept
LAH 202	8-8468	King, Oscar	Maintenance Technician I
LAH 111	8-8288	Kinnison, Denise	Records Clerk, Plant Operations
ATC 113-A	8-8572	Kleiner, Kenneth	Department Chair, Web Technologies
CEC 138	8-0151	Kreiser, Lynne	College and Career Readiness Instructor
HOS 700-A	8-9810	Kugelman, Richard	Culinary Arts Instructor
HOS 618-M	8-0174	Kulich, Rose	English/Communication Instructor
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ALPHABETICAL LISTING OF EMPLOYEES

ROOM	EXT.	NAME	TITLE
SDC 143-A	8-8479	Lacy, Claretha	Counselor, Special Populations
HOS 618-E	8-9819	Lamoreux, Mariann.....	Mathematics Instructor
CUH 311-D	8-8510	Landon, Michael.....	Funeral Service Education Instructor
ECC 134	8-8560	Lane, Lisa.....	Teacher, Early Childhood Education Center
*See note		Lange, Lisa.....	English Instructor, Military Programs, (SWCS)
NC 5	8-8429	Laster, Dana.....	Secretary II, Law Enforcement Training
CUH 386	8-8270	Lawson, Kristen.....	Division Chair, Developmental Studies
NC 1	8-8224	Lee, Betty.....	Executive Secretary, AVP for Continuing Education
HOS 618-W	8-9834	Lee, Lindsay.....	Mathematics Instructor
CUH 348-D	8-9816	Leonard, Mike.....	Mathematics Instructor
ECC 118	8-8560	Lesane, Eleanor.....	Teacher, Early Childhood Education Center
ECC 117	8-8560	Lester, Jasetta.....	Teacher, Early Childhood Education Center
AD 3-A	8-8327	Levister, Joseph.....	Vice President for Administrative Services
CEC 149	8-0150	Lewis, Kim.....	Assessment Retention Specialist
LAH 205	8-8304	Lewis, Robert.....	Grounds Technician
CEC 214	8-8353	Liggins, Ronald.....	College and Career Readiness Instructor
FB 2-1728	8-1090	Lipscomb, Ralph.....	Extension Education Instructor, Military Programs
WFD	323-3421 x2132	Lock, Robert.....	Employment and Training Case Manager, Workforce Development
ECC 142	8-8560	Locklear, Ashley.....	Teacher Assistant, Early Childhood Education Center
CBI 104	8-8415	Locklear, Ethel.....	Senior Secretary, Industry Training
VCC 104	8-0191	Locus, Courtney.....	Communication, Outreach and Government Relations
CEC 251	8-8454	Long, Mary.....	College and Career Readiness Instructor
NC 3	8-8386	Lopes, Zilma.....	Records Clerk, Continuing Education
VCC 111	8-8344	Losh, Brad.....	Media Production Specialist, Videography
*See note		Lossie, Cheryl.....	Communication Instructor, (SWCS)
WFD	323-3421 x2121	Lott, Jim.....	Interim Director of Workforce Development
SDC 132	8-8256	Love, Linda.....	Security Officer
FB 2-1728	8-1052	Lovings, George.....	Admissions Evaluator, Fort Bragg Center
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LAH 110	8-8317	MacMillan, David.....	Mail Distribution Clerk
CUH 375	8-8556	Maher, Terrence.....	Physics Instructor
HOS 618-X	8-8440	Major, Jo.....	Mathematics Instructor
ECC 130	8-8560	Maldonado, Nelida.....	Teacher Assistant, Early Childhood Education Center
CUH 378-E	8-9827	Malloy, Sharlene.....	Mathematics Instructor
WFD	323-3421 x2142	Marshall, Kathleen.....	MIS Coordinator, Workforce Development
HOS 618-N	8-9826	Martin, David A.....	Mathematics Instructor
LAH 120-E	8-9886	Martin, Jeffrey (Todd).....	Biology Instructor
ATC 154-H	8-7355	Mason, Monica.....	Computer Information Technology Instructor
WFD	323-3421 x2127	Matthews, Jessica.....	Eligibility Specialist, Workforce Development
AD 167-C	8-8201	Matthews, Phyllis.....	Accounts Technician, Institutional Advancement
CUH 375	8-8556	Matthews, Ray.....	Chemistry Instructor
HTC 253-J	8-9876	Maynard, Judith (Judy).....	Associate Degree Nursing Instructor
HOS 603	8-8338	Maynor, Sally.....	Adm Secretary, Dean of Eng Public Serv, & Applied Tech Prgms
FB 2-1728	8-1090	Mays, Boni.....	Extension Education Instructor, Military Programs
HTC 253-E	8-8538	McAllister, Kathy.....	Associate Degree Nursing Instructor
ATC 154-F	8-7345	McArthur-Strong, Brenda.....	Medical Office Administration Instructor
HOS 701-E	8-9851	McCabe, Barbara.....	Culinary Lab Technician
FB 2-1728	396-2351	McCarty, Robin.....	College and Career Readiness Instructor, Military Programs
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ALPHABETICAL LISTING OF EMPLOYEES

ROOM	EXT.	NAME	TITLE
LRC 119	8-9766	McClain, Karen	Communication Instructor
HOS 616-L	8-9804	McCray, Kenjuana	Sociology Instructor
CEC 223	8-8220	McCrimmons, Steven	Counselor, College and Career Readiness Program
HOS 602-F	8-0042	McDaniel, Sean	Department Chair, Fine Arts
ECC 117	8-8560	McDonald, Shirley	Teacher Assistant, Early Childhood Education Center
SDC 132	8-8256	McDowell, Bobby	Security Officer
CUH 381	8-9768	McEwan, Jo	English Instructor
SDC 119	8-8395	McFadden, Samuel	Records Clerk, Veterans Services
ATC 154-C	8-7352	McIntosh, Dawn	Office Administration Instructor
ECC 102	8-8503	McKeithan, Heather	Assistant Director, Early Childhood Education Center
SLC 211	8-1029	McKenzie, John	Industry Training Instructor, Spring Lake Campus
AD 167	8-8441	McKinnon, Lisa	Executive Secretary, VP for Institutional Advancement
HTC 169-G	8-8303	McKnight, Anita	Department Chair, Radiography
LAH 111-C	8-8490	McKoy, Ernest	Housekeeping Supervisor
NC 10-C	8-8243	McLamb, Amy	Program Coordinator, Community Service
CEC 119	8-7368	McLaurin, Kathleen	EMS Instructor, Continuing Education
SDC 132	8-8256	McMillan, Bertha	Security Officer, Lieutenant
LAH 142	8-8202	McMillan, Chris	Housekeeping Shift Leader
SDC 118	8-8581	McNeil, Monica	Records Clerk, Admissions Office
NC 12	8-8241	McQueen, Kathy	Senior Accounts Technician, Continuing Education
ATC 103-A	8-8314	Meacham, Eldon	Associate Vice President for Curriculum Programs
NC 9-D	8-7368	Melton, Betsy	Secretary II, Emergency & Protective Services
SLC 103	8-1026	Melvin, LaShonda	Lead Phlebotomy Instructor
ECC 118	8-8560	Melvin, Latoya	Teacher Assistant, Early Childhood Education Center
CEC 124	8-0152	Mendez, Mary Ann	College and Career Readiness Instructor
WFD	323-3432 x2135	Mendoza, Elizabeth	Employment and Training Case Manager, Workforce Development
AD 167-D	8-8209	Michaels, Brent	Vice President for Institutional Advancement
AUB 101-A	8-8592	Midyette, Michael	Auto Body Repair Instructor
CEC 239	8-8348	Miller, Beverly	College and Career Readiness Instructor
AD 162-B	8-8373	Mitchell, Carl	VP for HR and Institutional Effectiveness/Assessment
VCC 209	8-8204	Mitchell, Mary	Webmaster
HTC 201	8-0179	Mitchell, Sherri	Secretary I, Health Programs
SDC 117	8-8394	Mitchell, Rose	Secretary II, Testing
CUH 346-B	8-7378	Moisley, James	Business Administration Instructor
CUH 390	8-9823	Monk, Loretta	Mathematics Instructor
HTC 169-F	8-8355	Monroe, Sandra	Department Chair, Practical Nursing
SDC 114	8-8416	Montgomery, Cynthia	Records Clerk, Registration & Records – Curriculum
HOS 616-M	8-9797	Moore, Valeria	Psychology Instructor
CEC 114	8-8491	Moorehead, Tanielle	CED Instructor
HOS 633-E	8-9840	Morley, Tom	Philosophy Instructor

ALPHABETICAL LISTING OF EMPLOYEES

ROOM	EXT.	NAME	TITLE
AD 166	8-8281	Morris, Monika.....	Data Mgmt Tech, Institutional Effectiveness & Assessment
CBI 106	8-8230	Morrow, Ann-Mary	Senior Secretary, Director of Business Services
CUH 375	8-8556	Morse, David	Biology Instructor
SLC 116-B	8-1006	Moyd, Deidra.....	Accounts Technician, Business and Finance
CEC	8-8299	Mullins, Linda	College and Career Readiness Instructor
NC 1-B	8-8217	Mullis, Joe	Associate Vice President for Continuing Education
ATC 154-B	8-8298	Mullis, Margie	Office Administration Instructor
SDC 118-A	8-8340	Murphy, Adrienne	Testing Coordinator, Admissions Evaluator Supervisor
SDC 147	8-8414	Murray, Angela	Admissions Evaluator
SDC	8-8256	Murray, Isaiah	Security Officer
HOS 618-K	8-9832	Murray, Midori	Mathematics Instructor
AD 116	8-8363	Murrell, Charmaine	PT Alumni Relations Coordinator
HTC 101-C	(919) 209-2185	Myrick, Malukah	Clinical Coordinator, Nuclear Medicine Technology
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SDC 105	8-8411	Nance, Carrie	Counselor, Applied Tech/College Transfer
HOS 616-I	8-9807	Nelms, Robert.....	History Instructor
CUH 365	8-8453	Nelson, Gloria.....	Secretary II, Cooperative Education
SDC 113-A	8-8205	Nelson, Loutricia.....	Career Center Supervisor
SDC 132	8-8256	Newbill, Everett	Security Officer
SDC 132	8-8256	Newton, John.....	Security Officer, Lieutenant
CUH 334	8-8357	Nicholas, Dawn	Sec I, Building Trades/Horticulture/Funeral Serv/Auto Body
VCC 109	8-8245	Nixon, Winston (Jae)	Senior Media Production Specialist
HOS 603-A	8-8225	Nobles, Daryle	Dean of Engineering, Public Service & Applied Technology
ECC 211	8-0180	Novak, Linda	Early Childhood Education Associate Instructor
LRC 109	8-0067	Novak, Timothy	Library Assistant
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CUH 377-V	8-8512	O'Brien, Ron	Department Chair, Accounting
NC 9-A	8-8470	Ogg, Margo Ann	Program Coordinator/Instructor, Certified Nursing Assistant
ATC 15-A	8-8260	Oldham, Brian	Department Chair, Automotive Systems Technology
ECC 205	8-9787	Oliver, Shelly	Early Childhood Associate Instructor
HOS 618-S	8-9831	Orban, Ronald	Mathematics Instructor
LRC 120	8-9771	Osborne, Sonja	Program Coordinator, Communication & Developmental
LAH 120-C	8-9884	Ostlund, Patricia	Biology Instructor
CBI 119	8-0032	O'Sullivan, Carol	Secretary II, Business Services
LRC 108	8-7349	Overfelt, Patricia	Senior Library Assistant
SDC 147		Owen, Karen	Customer Service Technician, One Stop/Call Center
SD 14	8-8290	Owen, Tommy	Property Control & Services Supervisor
LAH 114	8-8383	Owens, Donald	Instructional Lab Technician, Chemistry
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ALPHABETICAL LISTING OF EMPLOYEES

ROOM	EXT.	NAME	TITLE
LAH 120-J	8-9891	Parker, John (Rainey)	Chemistry Instructor
SLC 116	8-1010	Parker, Monique	Executive Secretary, AVP for Spring Lake Campus
HOS 610-F	8-8261	Parry, Samantha	Senior Secretary, Curriculum Evening Office
HOS 616-K	8-9803	Pash, Melinda	History Instructor
HTC 201-A	8-9868	Pate, Denise	Program Coordinator, Certified Nursing Assistant
HTC 169-E	8-9865	Paul, Roni	Practical Nursing Instructor
*See note		Pelerin, Ilona	Mathematics Instructor (SWCS), Ft Bragg
HTC 253-H	8-9875	Peniston, Judy	Associate Degree Nursing Instructor
ATC 244-G	8-7366	Peppers, Timothy	Architectural Technology Instructor
CEC 149	8-0052	Perkins, Cheryl	College and Career Readiness Instructor
AD 168	8-8308	Perrington, Moneak	Paralegal/Executive Secretary
SDC 24-A	8-0084	Perry, Rex	PT Intramural Coordinator
HOS 640-D	8-9761	Peterson, Beata	English Instructor
WFD	323-3421 x2120	Peterson, Gerald	Office Support III, Workforce Development
*See note		Petrone, Chantelle	English Instructor, Military Programs, (SWCS)
SLC 109	8-1017	Pettengill, Joyce	Emergency Services Instructor, Spring Lake Campus
CUH 377-D	8-8444	Petzold, Bridget	Program Coordinator, Business Admin/Operations Mgmt
NC 10-B	8-8431	Pfeffer, Jane	Senior Secretary, Director of Community Services/Ext. Ed.
CUH 334-H	8-8326	Philligin, John	Division Chair, Building Trades Technologies
CEC 201	8-8454	Piatt, Ricarda	Secretary II, College and Career Readiness
SDC 119-B	8-8267	Pierce-Jordon, Charlene	Records Clerk, Veterans Services
GYM 800-A	8-9852	Pines, Mary	Physical Education Instructor/Fitness Center Coordinator
CUH 378-G	8-0058	Plott, Mary Joyce	Mathematics Instructor
LAH 202	8-8468	Plummer, Christopher	Maintenance Technician I
AD 100-A	8-8333	Plummer, Jeannie	Director of Budgets and Financial Systems
SDC 132	8-8256	Polachowski, Bernard	Security Officer, Sergeant
VCC 105	8-0192	Potts, Diana	Military Business Coordinator
ATC 113-B	8-7353	Prevatte, Tenette	Department Chair, Information Systems Security
HOS 618-Y	8-9835	Pruitt, Shelly	Mathematics Instructor
HOS 616-B	8-9811	Pugh, Phillip	Program Coord, Humanities, History & Political Science
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ATC 220-B	8-8331	Quismundo, Torie	Computer Programming Instructor
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CUH 393	8-9825	Raman, Bala	Mathematics Instructor
SDC 118	8-8306	Ray, Mary	Secretary I, Admissions Office
ATC 151	8-8424	Reaves, Ketura	Computer Support Technician, MIS
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ALPHABETICAL LISTING OF EMPLOYEES

ROOM	EXT.	NAME	TITLE
CEC 227	8-8348	Reckler, Lori	College and Career Readiness Instructor
ECC 142	8-8560	Reed, Renee	Teacher Assistant, Early Childhood Education Center
CUH 346-F	8-0149	Regensburger, Mark	Business Administration/Human Resources Mgmt Instructor
AD 101	8-8369	Renegar, Annette	Accounts Technician, Payroll/Benefits
ECC 122	8-8560	Renfro, Donna	Teacher Assistant, Early Childhood Education Center
AD 166	8-8418	Rezac, Alicia	Secretary II, Institutional Effectiveness and Assessment
ECC 126	8-8560	Rhone, Victoria	Teacher, Early Childhood Education Center
FB 2-1728	8-1055	Rice, Richard	Director of Military Programs
CUH 313-A	8-0141	Rice, Virlyn	Counselor, I-PASS
CEC 255	8-8454	Richard, Andrea	College and Career Readiness Instructor
CEC 101	8-8491	Richard, Bridget	College and Career Readiness Instructor
FB 2-1728	8-1054	Richardson, Cathy	Admissions Evaluator, Military Programs
ECC 145	8-8560	Rideout, Jessica	Teacher Assistant, Early Childhood Education Center
LAH 202	8-8371	Rideout, Junior	Maintenance Supervisor
CEC 137	8-8423	Riley, Debra	CNA Instructor
CBI 116	8-7369	Rinehart, William	Industry Training Instructor
LAH 205	8-8304	Rizzolo, Mike	Grounds Supervisor
SDC 106	8-8579	Rizzolo, Reade	Recruiter
CBI 118-A	8-8555	Roberts, Donald	Equipment Control Technician, Continuing Education
NC 3	8-8488	Robertson, Marcia	Records Clerk, Continuing Education
HOS 616-F	8-9799	Robinson, James	Social Science Instructor
CUH 384	8-0060	Robinson, Michelle	Mathematics Instructor
FB 2-1728	8-1051	Robinson, Victor	Recruiter, Military Programs
CEC 101	8-8483	Robotham, Linda	Recruiter, College and Career Readiness Program
CUH 378-D	8-7362	Rodgers, Joannis	Program Coordinator, Developmental Math
LAH 205	8-8304	Rodgers, Kevin	Groundskeeper
SDC 137	8-8568	Rodriguez, Cindy	Student Services Customer Service Supervisor
SDC Lobby	8-8419	Rodriguez, Gwendolyn	Secretary II, Counseling Services
SDC 111	8-0155	Rodriguez, Heather	Records Clerk, GoArmyEd/ CTAM, Registration & Records
CUH 389	8-9776	Rogers, Joy	Developmental Studies Instructor
CUH 371	8-8565	Rogers, Mae	Administrative Secretary, Dean of Business Programs
ATC 157-A	8-8345	Roose, Lisa	Programmer/Analyst, MIS
CUH 392	8-9821	Rosenberry, Lea	Mathematics Instructor
PRD Lobby	8-9814	Ross, Mary	Print Shop Technician II
HOS 810	8-0024	Royal, Tina	ASL/HEA Instructor
NC 3	8-9846	Rozier, Kay	Accounts Technician, Business and Finance

CUH 377-W	8-8521	Salada, Paul	Business Administration/Operations Mgmt Instructor
Ft Bragg	396-2351	Sanchez, Theresa	BSEP Instructor, Military Programs
CUH 377-F	8-8235	Sanders, Linda	Prog Coord, Business Admin/Human Resources Mgt
CUH 334-D	8-7374	Sanders, David	Carpentry Instructor
NC 11	8-8446	Sanderson, Nancy	Secretary II, Community Services/Occupational Extension
SDC 132-A	8-8585	Sanderson, Wayne	Director of Public Safety and Security
FB 2-1728	396-6982	Sasaki, Sybil	Program Coordinator, Military Programs (BSEP)

ALPHABETICAL LISTING OF EMPLOYEES

ROOM	EXT.	NAME	TITLE
CEC 101	8-8491	Scheib, Carol	College and Career Readiness Instructor
LAH 205	8-8304	Schramm, Joseph	Grounds Technician
LAH 149-A	8-8460	Scott, Steven	Welding Instructor
ATC 249	8-0074	Seaford, Kyle	Instructional Lab Technician, MIS
CUH 377-C	8-8208	Seaford, Sharon	Prog Coord, Business Administration/Marketing & Retailing
LAH 107-B	8-1030	Seals, Dana	Senior Instructional Lab Technician, Biology
HOB 101-C	8-0065	SECURITY - Horticulture Educational Center	
SDC 132	8-8433	SECURITY - Main Campus (8-8256/8-8471)	
	624-5959	SECURITY CELL – Main Campus - After 5:00 p.m. and Weekends	
	825-6924	SECURITY BEEPER – Main Campus - After 5:00 p.m.	
SLC 127	8-1012	SECURITY - Spring Lake Campus	
	303-1208	SECURITY CELL – Spring Lake Campus	
HOS 618-U	8-0059	Sei, Vincent	Mathematics Instructor
AD 166	8-8248	Sexton, Janet	Data Mgmt Tech, Institutional Effectiveness & Assessment
AD 1	8-8222	Shackelford, Betty	Administrative Assistant to the President
SDC 123	8-8413	Shackelford, Harper	Dean of Enrollment Management
CUH 385	8-8391	Shay, Valerie	Developmental Reading Instructor
HTC 201-D	8-8259	Shearin, Heidi	Department Chair, Physical Therapist Assistant Prgm
ATC 151	8-0077	Sheppard, Barbara	Computer Support Technician, MIS
VCC 232-F	8-8266	Shepherd-Powell, Brenda	Success Center Facilitator/Instructor
CUH 377-T	8-8573	Sheridan, Dennis	Business Administration Instructor
ECC 131	8-8560	Shipman, Wynette	Teacher Assistant, Early Childhood Education Center
VCC 200	8-9841	Sholter, David	Advertising & Graphic Design Instructor
PRD 2	8-9782	Silverest, Margaret	Print Shop Illustrator/Layout Technician
AD 107-A	8-8320	Silvey, Holly	Assistant Accounts Receivable Manager
HTC 101-H	8-9858	Simmons, Angela	Department Chair, Dental Assisting
SDC 118	8-8472	Simmons, Michelle	Records Clerk, Admissions Office
CEC 205	8-0053	Sims, Trisha	Program Coordinator, GED Testing
CEC 253	8-8454	Sloan, John	College and Career Readiness Instructor
VCC 102	8-0193	Smedick, Courtney	Public Relations & Marketing Assistant
SDC 109	8-8319	Smith, Angela	Recruiter
SDC 132	8-8256	Smith, Barbara	Security Officer
AD 117-A	8-8250	Smith, Betty	Vice President for Business and Finance
CEC 124	8-8465	Smith, Brian	College and Career Readiness Instructor
HOS 611-B	8-9796	Smith, Bryon	Foreign Language Instructor
SDC 118-B	8-8274	Smith, Charita	Admissions Evaluator
AD 114-A	8-7343	Smith, Charles	Accounting Manager, Business and Finance
LAH 205	8-8304	Smith, Daniel (Ryan)	Grounds Technician
VCC 210	8-0157	Smith, David	Director of Technology Innovations and Applications
LAH 137-C	8-8375	Smith, Gary	Program Coordinator, Computer-Integrated Machining
SDC 5C	8-8437	Smith, Gisela	Senior Bookstore Assistant
SDC 147		Smith, Jackie	Customer Service Technician, One Stop/Call Center
NC 9	8-8423	Smith, Krista	Secretary II, EMS/CNA
FB 2-1728	396-2351	Smith, Lydia	College and Career Readiness Instructor, Military Programs
WFD	321-6465	Smith, Marlene	Accounting Technician III, Workforce Development

ALPHABETICAL LISTING OF EMPLOYEES

ROOM	EXT.	NAME	TITLE
LAH 100-D	8-8548	Snead-McDaniel, Kimberly	Biology Instructor
SSEC	8-0159	Sneed, Silvia	Esthetics Technology Instructor
SLC 101-C	8-1004	Snipes, Martha (Larue)	Admissions Eval/Testing Administrator, Spring Lake Campus
HOS 633-C	8-9805	Sobers, Tomecia	Sociology/Psychology Instructor
*See note		Song, Yan	Mathematics Instructor (SWCS)
SDC 137		Sprague, Joy	Customer Service Technician, One Stop/Call Center
ATC 151	8-8563	Staley, Brian	Instructional Lab Technician, MIS
NC 5-A	8-8381	Staley, Gail	Program Coordinator, Law Enforcement Training
HTC 253-A	8-9874	Stamey, Sarah	Associate Degree Nursing Instructor
ECC 140	8-8560	Standifer, Shante'	Lead Teacher, Early Childhood Education Center
AD 107	8-8339	Stapleton, Darrell	Accounts Technician, Business and Finance
PRD 7	8-8318	Starling, Lisa	Print Shop Technician II, Quick Copy
SDC 103	8-8214	Steadman, James Jr.	Counselor, Vocational Programs/Distance Learning
LAH 132	8-9892	Stephens, James	Biology Instructor
HTC 253-K	8-9877	Stephens, Melanie	Associate Degree Nursing Instructor
PRD 7	8-8318	Stephenson, Ann	Print Shop Technician II
HOS 600	8-8467	Stevens, Jamie	Administrative Secretary, Dean of College Transfer/ General Ed
ATC 155-B	8-8529	Stevens, Michael	Senior Network Communications Technician, MIS Dept
HOS 616-G	8-9800	Stewart, Daniel	Humanities Instructor
VCC 123-C	8-9897	Stewart, Jameson	Senior Audio Visual Technician
LRC 104	8-8253	Stewart, Tammy	Librarian
LAH 133	8-9883	Stoner, Douglas	Biology Instructor
CUH 378	8-8391	Storey, Carol	Secretary I, ACA, Developmental English, Reading, & Math
HTC 253-M	8-8482	Stovall, Carolyn	Department Chair, Associate Degree Nursing
HOS 618-J	8-9818	Strommer, Thomas	Program Coordinator, Mathematics
CEC 225	8-8299	Stuckey Deborah	College and Career Readiness Instructor
AD 168-A	8-8485	Sullivan, David	Vice President for Legal Services and Risk Management
SD 14	8-8276	Summers, David	Equipment Control Technician
CUH 377-L	8-8367	Sunderland, Margene	Business Administration Instructor
AD 115	8-8499	Sutton, Cammie	Accounts Technician, Business and Finance
HTC 253-D	8-9864	Swierz, Margaret	Associate Degree Nursing Instructor
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VCC 106	8-9813	Talarico, Joseph	Media Production Specialist
AD 4-A	8-8307	Tansey, Barbara	Vice President for Academic and Student Services
ATC 143	8-7357	Tant, Dawn	Computer Support Technician, MIS
CUH 346-F	8-7379	Taylor, Ann	Department Chair, Paralegal Technology
AD 102-A	8-8236	Taylor, Dustin	Procurement Manager
SDC 101	8-8291	Taylor, Jimmy	Auxiliary Services Coordinator
LAH 202	8-8468	Taylor, Joseph	Maintenance Technician II
HOS 602-C	8-8540	Teas, Robin	Art Instructor
AD 109	8-8238	Temple, Sue	Accounts Technician, Business and Finance
ATC 244-D	8-9844	Teter, David	Computer Information Technology Instructor
AD 102	8-8206	Tew, Penny	Purchasing Technician, Business and Finance
CUH 391	8-0057	Thomas, Akeyta	Mathematics Instructor
CUH 377-P	8-8526	Thomas, Cheryl	Business Administration Instructor
ATC 113-D	8-8323	Thomas, Roseann	Div Chair, Computer Tech/Dept Chair, Computer Info Tech
CEC 101	8-8297	Thomas, Tamara	HRD Program Coordinator
SDC 104	8-8379	Thomas, Theodore	Counselor, College Transfer, Applied Tech, Health Prgms
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ALPHABETICAL LISTING OF EMPLOYEES

ROOM	EXT.	NAME	TITLE
HTC 201-F	8-9869	Thompson, Kecie	<i>Respiratory Therapy Instructor</i>
WFD	323-3421 x2123	Thompson, Sonya	<i>Senior Employment and Training Case Manager, Workforce Development</i>
LAH 205	8-8304	Tobin, Ashley	<i>Grounds Technician</i>
AD 101-A	8-8364	Todd, Debbie	<i>Accounts Receivable Manager, Business and Finance</i>
SDC 118	8-8537	Townsend, Jenneen	<i>Records Clerk, Admissions Office</i>
LAH 100-A	8-8228	Treadwell, Cathy	<i>Senior Secretary, Plant Operations</i>
HOS 610-G	8-8501	Troupe, Tiffany	<i>Director of Evening and Weekend Programs</i>
WFD	323-3421 x2129	Troy, Lorria	<i>Senior Employment and Training Case Manager, Workforce Development</i>
CEC 249	8-8454	Tukes, Samuel	<i>College and Career Readiness Instructor</i>
CUH 387	8-8544	Tuley, Mary	<i>Program Coordinator, Developmental English</i>
AD 102	8-8335	Turner, Anke	<i>Accounts Technician, Purchasing</i>
NC 10-A	8-8227	Turpin, Sheridan	<i>Director of Community Services/Extension Education</i>
ATC 133-A	8-8265	Tyler, Micheal	<i>Instructional Lab Technician, MIS Dept</i>

CUH 348-H	8-9792	Umland, Stephen	<i>Computer Information Technology Instructor</i>
LAH 202	8-8468	Umphlet, Jeff	<i>Maintenance Technician III</i>

CBI Lobby	8-8494	Van Elsue, Ann	<i>Secretary I, Industry Training</i>
ATC 120-A	8-8360	VanLeeuwen, Hyon	<i>Instructional Lab Technician, MIS</i>
FB 2-1728	8-1058	Vann, Winnette	<i>Records Clerk, Military Programs</i>
HTC 253-B	8-9872	Ventura, Aprel	<i>Associate Degree Nursing Instructor</i>
AD 4	8-8370	Verrier, Tracy	<i>Executive Secretary, VP for Academic and Student Services</i>
HOS 624	8-0044	Vick, Larry	<i>Criminal Justice Technology Instructor</i>
VCC 232-E	8-9898	Villines, Vickie	<i>Education Access Channel Programming Coordinator</i>

CEC 101	8-8491	Wagoner, Brian	<i>College and Career Readiness Instructor</i>
HTC 169-H	8-8533	Walden, Michelle	<i>Radiography Instructor</i>
HOS 610-C	8-0175	Walker, Kimberly	<i>Secretary I, Criminal Justice Technology</i>
HTC 101-G	8-8574	Walker, Sandra	<i>Dental Assisting Instructor</i>
HOS 600-A	8-8244	Walters, Ray	<i>Dean, College Transfer & General Education Programs</i>
Airport	433-1566	Ward, Ernest	<i>Instructional Program Coordinator, Fire Training</i>
VCC 112	8-8439	Warren, Janan	<i>Senior Media Production Specialist</i>
HTC 201-B	8-8530	Warren, Phillip	<i>Physical Therapist Assistant Instructor</i>
SDC 112-A	8-0037	Washington, DeSandra	<i>Director of Counseling Services</i>
CEC 203-C	8-8478	Washington, Tara	<i>Program Coordinator for Student Services, College and Career Readiness</i>
ATC 154-G	8-7364	Watson, Tadashi (Tad)	<i>Networking Technology Instructor</i>
HOB 101-B	8-8447	Webb, Jeffrey	<i>Department Chair, Horticulture Technology</i>
CUH 348-E	8-0086	Welch, Tracy	<i>Mathematics Instructor</i>
LAH 202	8-8468	Wells, Robert	<i>Maintenance Technician II</i>
SDC 130-A	8-8384	West, Beverly	<i>Accounts Technician, Financial Aid</i>

ALPHABETICAL LISTING OF EMPLOYEES

ROOM	EXT.	NAME	TITLE
VCC 232-C	8-8211	Weymouth, Marissa	Senior Secretary, Learning Technologies
LRC 105	8-8305	White, Carol	Senior Secretary, Learning Technologies
HOS 618-R	8-9781	White, Joseph	English Instructor
ATC 133-A	8-8265	Whitehead, Billy	Instructional Lab Technician, MIS
CEC 252	8-8454	Whitfield, Tamekia	College and Career Readiness Instructor
SDC 147		Whitfield, Trina	Customer Service Technician, One Stop/Call Center
LAH 205	8-8304	Wilbers, Richard	Grounds Technician
HTC 169-D	8-9867	Wilderman, Cheryl	Radiography Instructor
SDC 131	8-9849	Wiley, Barbara	Records Clerk, Student Financial Aid Services
ATC 149-D	8-0028	Wiley, Kenneth	Network Administrator
ATC 244	8-8458	Wilkinson, Judy	Sec I, Engin/Auto Sys/Info Sys/Arch/Civil Eng/Srv/Early Child
HOS 616-E	8-0071	Willet-Cutler, Elizabeth	Criminal Justice Instructor
WFD	321-6401	Williams, Alice	Employment and Training Case Manager, Workforce Development
SSEC	8-0160	Williams, Juanita	Cosmetology Instructor
ATC 107	8-8218	Williams, Karen	Curriculum Data Management Technician
AD Lobby	8-8219	Williams, Kay	Secretary to the President
VCC 206	8-8466	Williams, Lorraine	Executive Secretary, VP for Learning Technologies
LAH 205	8-8304	Williams, Michael	Groundskeeper
CEC 201-E	8-8498	Williams, Randolph	Program Coordinator, College and Career Readiness Program
SDC 132	8-8256	Williams, Thornton	Security Officer
SDC 134	8-8400	Williams, Tina	Switchboard Operator
LRC 110	8-0068	Williamson, Pam	Library Assistant
AD 162-C	8-7342	Wilson, Renee	Records Clerk, Human Resources
ECC 138	8-8560	Wilson, Ruth	Teacher Assistant, Early Childhood Education Center
CEC 203	8-8348	Winder, Mary	Secretary II, College and Career Readiness Program
LAH 202	8-8468	Windham, Stan	Maintenance Technician II
ATC 244-F	8-7365	Wood, Darlene	Networking Technology Instructor
AD 102	8-8272	Woodard, Quanda	Accounts Technician, Business and Finance
HTC 201-G	8-8554	Worth, Murtis	Associate Degree Nursing Instructor
CEC 203	8-8299	Wright, Margaret	Secretary II, College and Career Readiness Program
LAH 126	8-8520	Wyckoff, Harold	Plant Operations Facilitator
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AD 100	8-8376	Yocum, Elizabeth	Senior Accounts Technician, Business and Finance
HOS 611-D	8-8549	Young, David	French/Spanish Instructor
ATC 143	8-8502	Young, Debora	Computer Support Technician, MIS
SDC 126	8-8576	Youngblood, Tiffany	Accounts Technician, Financial Aid
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HOS 633-F	8-0043	Zack, Jeffrey	Dept Chair, Emergency Prep Tech/Fire Protection Tech
HOS 618-I	8-9779	Zahran, Sam	English Instructor
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PROGRAM AREAS

Curriculum

PROGRAMS OF STUDY

BUSINESS PROGRAMS

Accounting
Advertising and Graphic Design
Business Administration
Business Administration/Banking and Finance
Business Administration/Electronic Commerce
Business Administration/Human Resources Mgmt
Business Administration/Marketing and Retailing
Business Administration/Operations Management
Business Administration/Public Administration
Computer Information Technology
Computer Programming
Culinary Technology
General Occupational Technology
Healthcare Management
Hotel and Restaurant Management
Information Systems Security
Medical Office Administration
Networking Technology
Office Administration
Paralegal Technology
Postal Service Technology
Simulation and Game Development
Web Technologies

COLLEGE TRANSFER AND GENERAL EDUCATION PROGRAMS

Associate in Arts
Associate in Fine Arts
Associate in General Education
Associate in Science

ENGINEERING, PUBLIC SERVICE, AND APPLIED TECHNOLOGY

Air Conditioning, Heating & Refrigeration Technology
Architectural Technology
Automotive Systems
Basic Law Enforcement Training
Building Construction Technology
Carpentry
Civil Engineering Technology
Collision Repair and Refinishing Technology
Computer-Integrated Machining
Cosmetology/Esthetics
Criminal Justice Technology
Criminal Justice Technology/Latent Evidence
Criminal Justice Tech/Financial Crime/Computer Fraud
Early Childhood Associate
Early Childhood Associate/Special Education
Early Childhood Associate/Child Care Teacher
Associate
Electrical/Electronics Technology
Electronics Engineering Technology
Emergency Preparedness Technology
Fire Protection Technology
Horticulture Technology Management
Plumbing
Surveying Technology
Welding Technology

HEALTH OCCUPATIONS PROGRAMS

Associate Degree Nursing
Central Sterile Processing
Certified Nursing Assistant
Dental Assisting
Dental Hygiene
Emergency Medical Science
Funeral Service Education
Nuclear Medicine Technology
Pharmacy Technology
Physical Therapist Assistant
Practical Nursing
Radiography
Respiratory Therapy
Speech-Language Pathology Assistant
Surgical Technology

PROGRAM AREAS

CURRICULUM	CONTACT	EXT.	SECRETARY	EXT.
ACA	JoAnn Helmer	8-8506	Carol Storey	8-8391
Accounting	Ron O'Brien.....	8-8512	Belinda Ivey.....	8-8292
A/C, Heating, & Refrigeration Tech	Donald Chavis.....	8-8428	Renee Canady.....	8-8383
Adult Basic Education (ABE)	Kristin Jones.....	8-8351	Deborah Bloom.....	8-8388
Adult High School Diploma (AHS)	Randolph Williams	8-8498	Mary Winder	8-8348
Advertising & Graphic Design	Victor Forrester	8-8231	Sheila Goins	8-8347
Alive at 25 Defensive Driving	Melissa Frazee	8-0026	Samantha Cannady.....	8-0027
Architectural Technology	Phyllis Bell.....	8-8539	Judy Wilkinson	8-8458
Associate in Arts	Anthony Hubert	8-8302	Ernestine Barnes.....	8-8295
Associate in Fine Arts	Sean McDaniel	8-0042	Ernestine Barnes.....	8-8295
Associate in General Education	Chris Diorietes.....	8-8443	Judy Humphrey	8-8237
Associate in Science	Chris Diorietes	8-8443	Renee Canady.....	8-8383
Associate Degree Nursing	Carolyn Stovall	8-8482	Darlene Dowdy	8-8392
Associate Degree Nursing Lab	Sharon Ellis	8-8402	Darlene Dowdy	8-8392
Collision Repair & Refinishing Technology	Dave Dominie.....	8-8213	Dawn Nicholas.....	8-8357
Automotive Service Desk	8-7360		
Automotive Systems Technology	Brian Oldham	8-8260	Judy Wilkinson	8-8458
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Banking & Finance	Daisy Foxx	8-8598	Belinda Ivey.....	8-8292
Barbering	Kimberly Allen	8-0033	Reception	8-0146
Basic Law Enforcement Training (BLET)	John Ellinwood	8-1032	8-1011
Basic Skills Student Services	Tara Washington	8-8478	Dayatra Brown	8-8353
Biology	Danny Cunningham	8-8313	Renee Canady.....	8-8383
Building Construction Technology	Keith Carter	8-8475	Dawn Nicholas.....	8-8357
Business Administration	Cindy Burns	8-8541	Belinda Ivey.....	8-8292
Business Services-Cont Ed	Sharmon Herring	8-8210	Ann-Mary Morrow.....	8-8230
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Carpentry	Keith Carter	8-8475	Dawn Nicholas	8-8357
Central Sterile Processing	Terry Herring.....	8-8358	Sherri Mitchell.....	8-0179
Certified Nursing Assistant – Cont Ed	Margo Ogg	8-8470	Krista Smith	8-8423
Certified Nursing Assistant – Curr/Huskins	Denise Pate	8-9868	Sherri Mitchell.....	8-0179
Chemistry	John Fields	8-8449	Renee Canady.....	8-8383
Civil Engineering Technology	Beymer Bevill.....	8-8216	Judy Wilkinson	8-8458
College Connections	Suzanne Davis	8-8542	Deborah House.....	8-8387
Community Extension Education	Sydney Darden	8-8404	Nancy Sanderson.....	8-8446
Community Services/Extension Ed	Sheridan Turpin.....	8-8227	Jane Pfeffer	8-8431
Computer Information Technology	Roseann Thomas	8-8323	Sheila Goins	8-8347
Computer-Integrated Machining	Gary Smith.....	8-8375	Renee Canady.....	8-8383
Computer Programming	Jenneth Honeycutt.....	8-7354	Sheila Goins	8-8347
Compensatory Education	Tamara Thomas	8-8297	TBA.....	8-8491
Cooperative Education	Karen Atkinson	8-8268	Gloria Nelson	8-8453
Cosmetology	Veronica Guions	8-0159	Wendy Austin	8-0158
Criminal Justice Technology	Aaron Cox.....	8-0046	Kim Walker	8-0175
Culinary Arts	Kay Gilbert.....	8-8207	Ernestine Barnes.....	8-8295
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Day Care Training-Cont Ed	Sharmon Herring	8-8210	Ann-Mary Morrow.....	8-8230
Dental Assisting	Angela Simmons	8-9858	Darla Hudock	8-8254
Dental Hygiene	Susan Ellis.....	8-8575	Darla Hudock	8-8254
Dental Clinic	Susan Ellis.....	8-8575	Darla Hudock	8-8254
Developmental Studies	Kristen Lawson.....	8-8270	Carol Storey	8-8391

PROGRAM AREAS

CURRICULUM	CONTACT	EXT.	SECRETARY	EXT.
Early Childhood Associate	Belva Hawley-Demendoza	..8-8425	Judy Wilkinson8-8566
E-Commerce	Susan Hawkins8-8508	Belinda Ivey8-8292
Electrical/Electronics Tech	John Philligin8-8326	Dawn Nicholas8-8357
Electronics Engineering Tech	Beymer Bevill8-8216	Judy Wilkinson8-8458
Emergency Med Services/CPR	Cathy Baxley8-7368	Betsy Melvin8-8470
Emergency Preparedness Technology	Jeffrey Zack8-0043	Kim Walker8-0175
Emergency and Protective Services	Cathy Baxley8-8469	Terry Church8-8251
Emergency Medical Science	Richard Criste8-8515	Charmelle Adams8-8264
English/Communication (College Transfer)	Anthony Hubert8-8302	Ernestine Barnes8-8295
English (Developmental)	Kristen Lawson8-8270	Carol Storey8-8391
English/Second Language	Phillip Crawford8-8497	Margaret Wright8-8299
Esthetics	Silvia Sneed80159	Wendy Austin8-0158
Extension Education-Ft Bragg	Richard Rice8-1055	Cynthia Crisostomo-Rivera	8-1053
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Family Literacy	Phillip Crawford8-8497	Margaret Wright8-8299
Financial Crime/Computer Fraud	Arron Cox8-0046	Kim Walker8-0175
Fire Protection Technology	Jeffrey Zack8-0043	Kim Walker8-0175
Fire/Rescue Academy	Ernest Ward433-1566	Terry Church8-8251
Funeral Service Education	David Hall8-8301	Dawn Nicholas8-8357
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General Education Development (GED)	LaVerne Berrien8-8459	Ricarda Piatt 8-8454
General Occupational Technology	Jim Black8-8346	Sheila Goins 8-8347
General Studies	Chris Diorietes8-8443	Judy Humphrey 8-8237
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Healthcare Management Technology	Myra Allen8-8594	Belinda Ivey 8-8292
Horticulture Technology/Mgmt	Jeff Webb8-7376	Dawn Nicholas 8-8357
Hospitality Management	Kelly Gold8-8507	Belinda Ivey 8-8292
Human Resources Management	Linda Sanders8-8235	Belinda Ivey 8-8292
Human Resources Development	Tamara Thomas8-8297	TBA 8-8491
Humanities/Foreign Languages	Jose Cruz8-8546	Ernestine Barnes 8-8295
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Industry Services	Robbie Johnson8-8389	Ethel Locklear 8-8415
Information Systems Security	Tenette Prevatte8-7353	Sheila Goins 8-8347
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Latent Evidence	Michael Hawkins8-8293	Kim Walker 8-0175
Law Enforcement Training	Gail Staley8-8381	Dana Laster 8-8429
Licensed Practical Nursing	Sandra Monroe8-8355	Charmelle Adams 8-8264

PROGRAM AREAS

CURRICULUM	CONTACT	EXT.	SECRETARY	EXT.
Marketing & Retailing	Sharon Seaford.....	8-8208	Belinda Ivey.....	8-8292
Medical Office Administration	Denise DeDeaux	8-8343	Sheila Goins.....	8-8347
Military Programs (Cont Ed)	Richard Rice.....	8-1055	Charlene Callahan.....	8-1090
Military Programs (Curriculum)	Richard Rice.....	8-1055	Cynthia Rivera	8-1053
Networking Technology	Douglas Jarboe	8-7346	Sheila Goins	8-8347
Nuclear Medicine Technology	Tony Harris	(919) 209-2185	Charmelle Adams.....	8-8264
Nursing Assistant	Margo Ogg	8-8470	Krista Smith	8-8423
Nursing Assistant – Huskins	Denise Pate	8-9868	Sherri Mitchell.....	8-0179
Occupational Extension	Sheridan Turpin	8-8227	Jane Pfeffer	8-8431
Office Administration	Lisa Bailey	8-8361	Sheila Goins	8-8347
Operations Management	Bridget Petzold	8-8444	Belinda Ivey.....	8-8292
Paralegal Technology	Ann Taylor	8-7379	Belinda Ivey.....	8-8292
Pharmacy Technology	Dina Adams	8-8229	Darlene Dowdy	8-8392
Phlebotomy	Margo Ogg	8-8470	Krista Smith	8-8423
Physical Science/Chemistry/Physics	John Fields	8-8449	Renee Canady.....	8-8383
Physical Therapist Assistant	Heidi Shearin.....	8-8259	Sherri Mitchell.....	8-0179
Plumbing	Stewart Ditch.....	8-8522	Dawn Nicholas	8-8357
Practical Nursing	Sandra Monroe	8-8355	Charmelle Adams.....	8-8264
Public Administration	Cheryl Campbell	8-8595	Belinda Ivey.....	8-8292
Radiography	Anita McKnight	8-8303	Charmelle Adams.....	8-8264
R.E.A.L.	Tamara Bryant	8-8462	Marietta Overton.....	8-8496
Respiratory Therapy	John Holloman.....	8-8316	Sherri Mitchell.....	8-0179
Simulation and Game Development	Kenneth Kleiner	8-8572	Sheila Goins	8-8347
Small Business Center	Tamara Bryant	8-8462	Marietta Overton.....	8-8496
Social Sciences/Humanities	Anthony Hubert	8-8302	Ernestine Barnes.....	8-8295
Speech-Language Pathology Asst.	Charisse Gainey	8-8492	Sherri Mitchell.....	8-0179
Surgical Technology	Terry Herring.....	8-8358	Sherri Mitchell.....	8-0179
Surveying Technology	Cathy Autry	8-8249	Judy Wilkinson	8-8458
Web Technologies	Kenneth Kleiner	8-8572	Sheila Goins	8-8347
Welding Technology	Charles Bureau	8-1031	Renee Canady.....	8-8383
Workplace Basic Skills	Tamara Thomas.....	8-8297	TBA.....	8-8491

SERVICE AREAS

SERVICE AREAS

OFFICE	CONTACT	EXT.	SECRETARY	EXT.
Accounts Payable	Kym Gibbs	8-8282		
Accounts Receivable	Debbie Todd	8-8364		
Adjunct Faculty	Tiffany Troupe	8-8501	Samantha Parry	8-8261
Administrative Services	Joe Levister	8-8327	Sarah Gibbs	8-8212
Admissions	8-8473	Marie Callender	8-8286
Adult High School	Randolph Williams	8-8498	Mary Winder	8-8348
Advising Center (during registration only)	8-8587		
Alumni Affairs	Charmaine Murrell	8-8363	Lisa McKinnon	8-8441
Assessment/Retention, College & Career Readiness	Tara Washington	8-8478	Dayatra Brown	8-8353
Assessment and WEAVEonline®	Beverly Hall/Carl Mitchell	8-8518/8-8373
Assoc VP for Continuing Ed	Joe Mullis	8-8217	Betty Lee	8-8224
Assoc VP for Spring Lake Campus	Phillip Jackson	8-1009	Monique Parker	8-1010
Assoc VP for Student Services	Rosemary Kelly	8-8325	Mary Carter	8-8226
Audio Visual Support	Jameson Stewart	8-9897		
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Basic Law Enforcement Training (BLET)	John Ellinwood	8-1032		
Bookstore - Main Campus	Darlene Cline	8-8342		
Bookstore - Spring Lake Campus	8-1015		
Business and Finance	Betty Smith	8-8250	Dawn Johnson	8-8234
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Cafeteria-Student Center	8-8368		
Career Center	Loutricia Nelson	8-8205	Patricia Hye	8-8422
Cashier, Student Accounts	Paula Cochran	8-8337		
CBI, Business Services	Sharmon Herring	8-8210	Ann-Mary Morrow	8-8230
CBI, Industry Training	Robbie Johnson	8-8389	Ethel Locklear	8-8415
CBI, Small Business Center	Tamara Bryant	8-8462	Marietta Overton	8-8496
Central Supply & Shipping/Receiving	Jeremy Jordan	8-8593		
Child Care Grant (Parents for Higher Ed)	Genelle Blue	8-8486	TBA	8-0036
College & Career Readiness Resource Lab	Kaira Bullock	8-8454		
College & Career Readiness Enhance Prog, Ft Bragg	Sybil Sasaki	396-6982		
College Tech Prep	Pamela Gibson	8-8505		
Computer Labs (ATC Open Lab)	TBA	8-8360		
Computer Labs (SLC Open Lab)	Ron Jahn	8-1013		
Continuing Education Information	Zilma Lopes	8-8386		
Controller, Business and Finance	Robin Deaver	8-8484		
Counseling, Director of	DeSandra Washington	8-0037	TBA	8-0036
Counselor, Bus/Gen Occ Tech/Voc Prgms	Elaine Cole	8-8365		
Counselor, Bus/Gen Occ Tech/Spec Credit/ Future Seekers	Deborah Jordan	8-8412		
Counselor, College Transfer/Applied Tech	Carrie Nance	8-8411		
Counselor, College Transfer/Health Prgms/ Applied Tech, Male Mentoring (3M)	Theodore Thomas	8-8379		
Counselor, Health Programs	Lynne Carver	8-8457		
Counselor, I-Pass	Lyn Rice	8-0141		
Counselor, MBTI Liaison/C-Step Coord	Loutricia Nelson	8-8205	Patricia Hye	8-8422
Counselor, Special Populations	Claretha Lacy	8-8479	TBA	8-8349
Counselor, Spring Lake Campus	Louanna Castleman	8-1003	Sarah Camacho	8-1002
Counselor, Voc Pgm/Male Mentoring (3M)	James Steadman	8-8214		

SERVICE AREAS

OFFICE	CONTACT	EXT.	SECRETARY	EXT.
Dean of Business Programs	Bill Griffin.....	8-8564	Mae Rogers	8-8565
Dean of College Transfer/Gen Ed Pgm	Ray Walters	8-8244	Jamie Stevens	8-8467
Dean of Health Programs	Mitzi Johnson.....	8-8372	Patricia Gorum.....	8-8532
Dean of Eng/Public Serv/App Tech Pgm	Daryle Nobles.....	8-8225	Sally Maynor	8-8338
Dean of Enrollment Management	Harper Shackelford	8-8413	Deborah House.....	8-8387
Decision Support Center	Bob Ervin	8-8442	Lorraine Williams	8-8466
Div Chair of Business Management	Cindy Burns	8-8541	Belinda Ivey.....	8-8292
Div Chair of Career and Technical Ed	John Philligin	8-8326	Dawn Nicholas	8-8357
Div Chair of Computer Technologies	Roseann Thomas	8-8323	Sheila Goins	8-8347
Div Chair of Developmental Studies	Kristen Lawson.....	8-8270	Carol Storey	8-8391
Div Chair of Engineering Tech	Beyster Bevill.....	8-8216	Judy Wilkinson	8-8458
Div Chair of General Studies	Chris Diorietes	8-8443	Judy Humphrey	8-8237
Div Chair of Public Service	Aaron Cox.....	8-0046	Kim Walker	8-0175
Div Chair of Science	Chris Diorietes.....	8-8443	Renee Canady.....	8-8383
Div Chair of Soc Sci/Humanities/CT Eng/Comm	Anthony Hubert	8-8302	Ernestine Barnes.....	8-8295

Early Childhood Education Center	Ann Johnston	8-8551	TBA.....	8-0047
Economic Development & Emerging Tech	Brian W. (TJ) Haney	8-0168	Suzanne Bolton	8-0098
Employee Benefits	Wendy English.....	8-8240		
Evening Office, CBI	Ralph Spivey	8-8494		
Evening Office, Curriculum	Tiffany Troupe.....	8-8501	Samantha Parry	8-8261
Evening Office, Spring Lake Campus	L. Al Vaden	8-1016/1000		
Executive Director, NC Military Bus Ctr	Scott Dorney	323-4587		

FAX

Advanced Technology Center	910-678-8477
Center for Business and Industry	910-678-8200
Continuing Education Center	910-678-8350
Criminal Justice Center	910-678-0050
Cumberland Hall	910-678-8445
Early Childhood Education Center	910-678-8570
Ft. Bragg, Bldg 2-1728, Continuing Education	910-396-1727
Ft. Bragg, Bldg 2-1728, Curriculum Office	910-436-8650
Ft. Bragg, Community Center	910-436-8650
Harry F. Shaw Virtual College Center	910-678-7350
Health Technologies Center	910-678-8500
Horace Sisk Building	910-678-8215
Horace Sisk Building, Criminal Justice	910-678-0050
Horticulture Educational Center	910-483-1092
Lafayette Hall	910-484-6600
Neill Currie Building	910-678-8403
Neill Currie Building, Registration & Records	910-678-8464
Paul H. Thompson Library	910-678-8401
Printing and Duplicating (Print Shop)	910-678-8408
Salon and Spa Services Education Center	910-678-0163
Spring Lake Campus	910-436-5184
Thomas R. McLean Administration Building	910-678-8269
Thomas R. McLean Admin Bldg, Human Resources	910-678-0029
Tony Rand Student Center	910-678-0085
Tony Rand Student Center, Bookstore	910-485-4556
Tony Rand Student Center, Registration & Records	910-678-0085

SERVICE AREAS

OFFICE	CONTACT	EXT.	SECRETARY	EXT.
Financial Aid	Christine Gaddy	8-0040	Barbara Wiley	8-9849
Fitness Center	Mary Pines	8-9852		
Foundation Office	Phyllis Matthews	8-8201		
FSU Community College Coordinator	Darnette Hall	8-0069		
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General Education Development	LaVerne Berrien	8-8459	Ricarda Piatt	8-8454
Grants	Sherry DeLeon	8-0178	Lisa McKinnon	8-8441
Grounds	Mike Rizzolo	8-8304	Cathy Treadwell	8-8228
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Health Benefits (Employees)	Wendy English	8-8240		
Housekeeping	Ernest McKoy	8-8490	Cathy Treadwell	8-8228
Housekeeping Shop	8-8202		
Human Resources Development	Tamara Thomas	8-8297	TBA	8-8491
Human Resources Office	Carl Mitchell	8-8373	Gail Davis	8-8378
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Institutional Effectiveness & Assessment	Carl Mitchell	8-8373	Charlotte Hare	8-8239
Institutional Advancement	Brent Michaels	8-8209	Lisa McKinnon	8-8441
I-PASS	Annette Dammer	8-0142	Loretta Gunn	8-0143
I-PASS, Counselor	Lyn Rice	8-0141		
I-PASS Labs (CUH 313/314)	8-0140/8-0143		
<hr/>				
Learning Technologies	Bob Ervin	8-8442	Lorraine Williams	8-8466
Library Services	Circulation Desk	8-8247		
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Mailroom	Latonya Capers	8-8317	Cathy Treadwell	8-8228
Maintenance	Junior Rideout	8-8371	Cathy Treadwell	8-8228
Marketing	Wanda Dail	8-8203	Lisa McKinnon	8-8441
Media Services	Dan Grubb	8-8336	Carol White	8-8305
Military Programs (Cont Ed)	Richard Rice	8-1055	Charlene Callahan	8-1090
Military Programs (Curriculum)	Richard Rice	8-1055	Cynthia Rivera	8-1053
MIS Help Desk	Debora Young	8-8502		
MIS/Mgmt Information Services	Roderick Brower	8-8232	Judy Horne	8-8233
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NC Military Business Center Director	Scott Dorney	8-0190		
NCMBC Military Business Coordinator	Diana Potts	8-0192		
NCMBC Marketing & Employment Specialist	Courtney Smedick	8-0193		
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One Stop Services	Cindy Rodriguez	8-8568		

SERVICE AREAS

OFFICE	CONTACT	EXT.	SECRETARY	EXT.
Parents for Higher Education	Genelle Blue	8-8486	TBA	8-0036
Payroll (Employees)	Linda Harrell	8-8341		
Pest Control	Cathy Treadwell	8-8228		
Phones/Help Desk	Joey Guy	8-8397		
Phones/Voice Mail Help Desk	Joey Guy	8-8397		
Plant Operations	Sanford Cain	8-8287	Cathy Treadwell	8-8228
President	Larry Keen	8-8321	Kay Williams	8-8219
Printing	Tommy Byrd	8-8221		
Purchasing	Dustin Taylor	8-8236		
Property Control (Equipment)	Tommy Owen	8-8290		
Public Relations (Institutional Advancement)	Brent Michaels	8-8209		
Public Relations & Marketing	Wanda Dail	8-8203		
Recycling	Sheila Dawson	8-8275	Cathy Treadwell	8-8228
Registration, Multipurpose Room	Ann Jones	8-8591	TBA	8-8252
Registration/Records, Cont Ed	Brenda Hall	8-8330	Marsha Robertson	8-8488
Registration/Records, Curriculum	Ann Jones	8-8474	TBA	8-8252
Registration/Records, GoArmyEd/CTAM	Heather Rodriguez	8-0155		
Resource Development	Brent Michaels	8-8209	Lisa McKinnon	8-8441
Room Reservations				
- VCC (Decision Support Center 212)	Lorraine Williams	8-8466		
- ATC (Conference Room 219)	TBA	8-8255		
- Center for Business & Industry	Ann-Mary Morrow	8-8230		
- Cumberland Hall Auditorium	Cathy Treadwell	8-8228		
- Cumberland Hall Conf Room 373	Mae Rogers	8-8565		
- Curriculum Classrooms	Karen Williams	8-8218		
	Laura Cummins	8-0090		
- HTC Conference Room 146	Patricia Gorum	8-8532		
- Horace Sisk Conference Room	Jamie Stevens	8-8467		
- Horace Sisk Gym	Karen Williams	8-8218		
	Laura Cummins	8-0090		
- Rose Garden	Cathy Treadwell	8-8228		
- Spring Lake Campus	Monique Parker	8-1010		
- Student Center (Board/MPurpose)	Cathy Treadwell	8-8228		
- Student Terrace	Cathy Treadwell	8-8228		
- Virtual College Center Conf Room	Lorraine Williams	8-8466		
Salon and Spa Services	8-0160		
SECURITY – Horticulture Educational Center	8-0065		
SECURITY – Main Campus	Wayne Sanderson	8-8585	TBA	8-8433
- Cell (After 5 p.m./Weekends)	624-5959		
- Beeper (After 5 p.m./Weekends)	825-6924		
SECURITY – Spring Lake Campus	8-1012		
- Cell	303-1208		
Surveys and Evaluations	Monika Morris	8-8281		
Shipping & Receiving	Jeremy Jordan	8-8593		
Small Business Center	Tamara Bryant	8-8462	Marietta Overton	8-8496
Special Populations	Claretha Lacy	8-8479	TBA	8-8349
Spring Lake Campus	Phillip Jackson	8-1009	Monique Parker	8-1010
Student Accts Receivable – Curriculum	Paula Cochran	8-8337		
Student Accts Receivable – Cont. Ed.	Kay Rozier	8-9846		

SERVICE AREAS

OFFICE	CONTACT	EXT.	SECRETARY	EXT.
Student Activities	Gerald Daniel	8-8385		
Student Government Association	8-8487	Marsha Robertson	8-8488
Student Records, Cont. Ed.	Brenda Hall	8-8330	Peggy Overton	8-8279
Student Records, Curriculum	Ann Jones	8-8474	Jennifer Gray	8-8252
Student Services, Fort Bragg	Richard Rice	8-1055	Cynthia Rivera	8-1053
Student Services Reception	Gwendolyn Rodriguez	8-8419		
Success Center	Roger Dostall	8-8273	Success Center Office	8-8266
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Telephone System	Joey Guy	8-8397	Cathy Treadwell	8-8228
Testing - Main Campus	Adrienne Murphy	8-8340	Rose Mitchell	8-8394
Testing - Spring Lake Campus	Larue Snipes	8-1004	Sarah Camacho	8-1002
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Vault - Student Center	8-8578		
Vehicle Reservations (Field Trips)	Cathy Treadwell	8-8228		
Veterans Services	Laura Brown	8-8296		
VP for Academic & Student Services	Barbara Tansey	8-8307	Tracy Verrier	8-8370
VP for Administrative Services	Joe Levister	8-8327	Sarah Gibbs	8-8212
VP for Business and Finance	Betty Smith	8-8250	Dawn Johnson	8-8234
VP for Human Resources	Carl Mitchell	8-8373	Gail Davis	8-8378
VP for Institutional Advancement	Brent Michaels	8-8209	Lisa McKinnon	8-8441
VP for Learning Technologies	Bob Ervin	8-8442	Lorraine Williams	8-8466
VP for Legal Services & Risk Management	David Sullivan	8-8485	Moneak Perrington	8-8308
Virtual Campus	Bob Ervin	8-8442	Marissa Weymouth	8-8211
<hr/>				
Warehouse (Equipment)	David Summers	8-8276		
Webmaster	Mary Mitchell	8-8204		
Workforce Development Center	323-3421		
Workforce Preparedness Center	Tamara Thomas	8-8297	TBA	8-8491
Work Request/Work Orders	Cathy Treadwell	8-8228		

SERVICE AREAS
STUDENT GOVERNMENT ASSOCIATION/AMBASSADORS/CLUBS

STUDENT GOVERNMENT

Office	8-8487
Gerald Daniel (Contact)	8-8385
Tomecia Sobers (Advisor) ..	8-9805
Trent Holmes	President
T-ere Jefferson	Vice-President
Peace Johnson	Secretary
Dylan Hensler	Treasurer
Marcus Woods	Parliamentarian
Brian Van Nest	Sergeant at Arms
TBA	Business Representative
TBA	College Transfer/General Ed Representative
TBA	Engineering/Public Service/Applied Tech Representative
TBA	Health Representative

AMBASSADORS

Brent Michaels (Contact)	8-8209
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FTCC CLUBS/ORGANIZATIONS

<u>Club/Organization</u>	<u>Advisor</u>	<u>Ext</u>
Accounting Club	Barbara Hill-Jones	8-8294
Advertising Design Club	Victor Forrester	8-8231
AEOP	Dayatra Brown	8-8353
African American Heritage Club	Kenjuana McCray/Sharlene Malloy	8-9797/8-9827
Architectural Tech	Timothy Peppers	8-7366
Association of Information Tech. Prof.	Kenneth Kleiner/Tenette Prevatte	8-8572/8-7353
Association of Nursing Students I	Judy Peniston/Kathy McAllister	8-9875/8-8538
Association of Nursing Students II	Carolyn Stovall//Aprel Ventura	8-8482/8-9872
Cosmetology	Judy Graham	8-0161
Culinarians of America	Richard Kugelmann	8-9810
Early Childhood Education Club	Rhondell Bennett	8-9788
Emergency Medical Students Assoc.	Rick Criste	8-8515
Engineering Technology Club	TBA	8-8249
FTCC Alumni Association	Charmaine Murrell	8-8363
Intercultural Club	J. T. Morley	8-9840
Horticulture Club	Brad Goodrum	8-8376
National/Technical Honor Society	David Sholter, Brad Goodrum	8-9841/8-7376
Nos-Otros (Spanish Club)	Bryon Smith	8-8546
Paralegal Club	Ann Taylor, Carol Dickey	8-7379/8-8451
Parents for Higher Education	Loutricia Nelson	8-8205
Phi Beta Lambda	Cindy Burns	8-8541
	Brenda Britt/Kenneth Kleiner	8-8426/8-8572
Phi Theta Kappa	Cheryl Campbell	8-8595
Physical Therapist Assistant Club	Phillip Warren	8-8530
Practical Nursing Association	Roni Paul	8-9865
Psychology Club	Jennifer Bledsole	8-9837
Radiography Club	Michelle Walden	8-8533
Respiratory Therapy Club	Kecie Thompson	8-9869
SADD	Deborah Jordan	8-8412
Skills USA	Elizabeth Willett-Cutler	8-0071
Speech Language Pathology Club	Charisse Gainey	8-8492
Student American Dental Hygienist Assoc	Jeanette Herring/Jodi Crowell	8-8552/8-8311
Students in Free Enterprise Club	Brenda Britt	8-8426
Surgical Technology Club	Terry Herring	8-8358
Veterans Club	Samuel McFadden	8-8395

BOMB THREAT CHECKLIST

BOMB THREAT CHECKLIST

1. **TIME OF CALL** _____

Attempt to **KEEP THE CALLER ON THE PHONE AS LONG AS POSSIBLE**. BE CALM! BE COURTEOUS! LISTEN! DO NOT INTERRUPT CALLER! **NOTIFY SOMEONE ELSE NEARBY** by prearranged signal while the caller is on the line whenever possible. **WRITE DOWN THE EXACT WORDS OF THE CALLER:**

ASK: (Often the person will respond or provide significant information that provides clues to the identity)

- (1) **Location of the device?** _____
- (2) **When will it go off?** _____ **Time remaining** _____
- (3) **What kind of device is it?** _____
- (4) **Where are you now?** _____
- (5) **How do you know so much about it?** _____
- (6) **What is your name and address?** _____

Note: **Does the caller appear familiar with the campus?** YES _____ NO _____

INFORM THE CALLER THAT DETONATION COULD CAUSE INJURY OR DEATH.

BOMB THREAT CHECKLIST

(Continued)

2. NOTE THE FOLLOWING:

CALLER'S IDENTITY	ORIGIN OF CALL
<input type="checkbox"/> ADULT <input type="checkbox"/> MALE <input type="checkbox"/> JUVENILE <input type="checkbox"/> FEMALE <input type="checkbox"/> APPROX AGE <input type="checkbox"/> RACE	<input type="checkbox"/> ON-CAMPUS <input type="checkbox"/> LONG DISTANCE <input type="checkbox"/> LOCAL <input type="checkbox"/> BOOTH <input type="checkbox"/> CELL NUMBER ON CALLER ID _____
VOICE CHARACTERISTICS	SPEECH
<input type="checkbox"/> LOUD <input type="checkbox"/> RASPY <input type="checkbox"/> SOFT <input type="checkbox"/> DEEP <input type="checkbox"/> HIGH PITCHED <input type="checkbox"/> PLEASANT <input type="checkbox"/> INTOXICATED <input type="checkbox"/> OTHER _____	<input type="checkbox"/> FAST <input type="checkbox"/> STUTTER <input type="checkbox"/> SLOW <input type="checkbox"/> SLURRED <input type="checkbox"/> DISTINCT <input type="checkbox"/> LISP <input type="checkbox"/> DISTORTED <input type="checkbox"/> OTHER _____
GRAMMAR	ACCENT
<input type="checkbox"/> EXCELLENT <input type="checkbox"/> FOUL <input type="checkbox"/> GOOD <input type="checkbox"/> POOR <input type="checkbox"/> FAIR <input type="checkbox"/> OTHER _____	<input type="checkbox"/> LOCAL <input type="checkbox"/> NOT LOCAL <input type="checkbox"/> FOREIGN
MANNER	BACKGROUND NOISES
<input type="checkbox"/> CALM <input type="checkbox"/> COHERENT <input type="checkbox"/> ANGRY <input type="checkbox"/> INCOHERENT <input type="checkbox"/> RATIONAL <input type="checkbox"/> DELIBERATE <input type="checkbox"/> IRRATIONAL <input type="checkbox"/> EMOTIONAL	<input type="checkbox"/> FACTORY MACHINES <input type="checkbox"/> BEDLAM <input type="checkbox"/> OFFICE MACHINES <input type="checkbox"/> MUSIC <input type="checkbox"/> TRAFFIC <input type="checkbox"/> OTHER _____

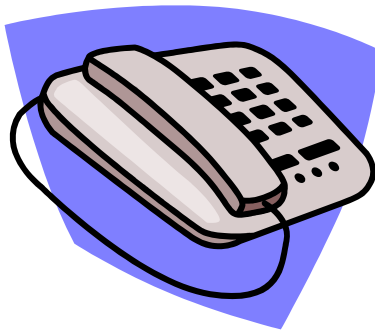
3. TAKE THE FOLLOWING ACTIONS AFTER CALLER HANGS UP:

- (1) Notify Security at 8-8433.
- (2) Notify your immediate supervisor.
- (3) Talk to no one else other than as instructed by supervisor or Security.

TELEPHONE SYSTEM INFORMATION

TELEPHONE SYSTEM INFORMATION

- To call an **FTCC extension** from campus phones: Dial desired 5 digit extension.
- To place a **local** call: Dial "9" and the desired number.
- To place a **long distance** call: Dial "9-1" area code and desired number.
- To place a **toll free** call: Dial "9-1-800" or other toll free exchange and the desired number.
- To dial **local directory assistance**: Dial "9-411."
- To call **long distance directory assistance**: Dial "9-1" area code and 555-1212.
- To place an **emergency** call: Dial "9-911." (Be sure to give your physical location.)
- To call a **Sprint long distance operator**: Dial "9-0."
- To call an **AT&T long distance operator**: Dial "9-0-0."
- To place an **international long distance** call: Dial "9-011" country code/city code and number.



YOU ARE THE COLLEGE

Fayetteville Technical Community College is a large institution, employing over 1,800 people and enrolling over 41,000 students. When a member of the general public calls or comes in for assistance, however, YOU are FTCC.

The way that you handle these contacts with the public can make or break the College's public image. First impressions count for a lot. Studies show that seven out of ten people stop doing business with a firm because of the way they were treated during their first contact. When you make a good impression, you not only serve the needs of the public, but you also strengthen our public image.

WHEN THE PHONE RINGS...

- Answer promptly. Your quick attention gives a positive start to any conversation.
- Identify yourself and your office. This avoids misunderstandings and establishes a relationship with the caller.
- Offer a pleasant, business-like greeting. Try smiling while on the phone. You'd be surprised what a difference it can make.
- Treat every call as important. Consideration for every caller builds respect for you, your department, and the College.
- Be a good listener by giving the caller your undivided attention. If you take a message, repeat the number to be sure it is correct.
- Be courteous and helpful. "Please," "thank you" and "you're welcome" are powerful words that help build a favorable impression of you and the College.
- Take time for a good ending. Thank the person for calling, and offer a simple "good bye." Let the caller hang up first.



IN CASE OF INCLEMENT WEATHER

In the event of severe weather, the college may be closed. The local media will be notified as soon as a decision is made.

The following media will be requested to broadcast & post information on closing:

TV Stations	Radio Stations	Newspaper	FTCC
WRAL TV 5 WTVD TV 11 WNCN TV 17 News 14	<u>Beasley Broadcasting</u> WKML 95.7 FM WFLB 96.5 FM WAFX 99.1 FM WAZZ 1490 AM WTEL 1160 AM <u>Cumulus Broadcasting</u> WQSM 98.1 FM WRCQ 103.5 FM WGQR 105.7 FM WMGU 106.9 FM WFNC 640 AM <u>Other</u> WFAI 1230 AM	The Fayetteville Observer	Website Student g-mail Faytext Goupwise

