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| Adaptive Release of Content (Learning System) | <p>*Incorrect Error Message Regarding Blank Adaptive Release Criteria*</p> <p>\\ \\</p> <p>If a rule is created but no criteria is defined, the content will display to all users. This is true even if there are other rules associated with the item. One blank criterion will make the content display to users. The warning message when a criterion is left blank should state that blank criteria will allow access to the content to all users, instead it reads that blank criteria will prevent access to the content to all users.</p> <p>\\ \\</p> <p><u>_Steps to Repeat_</u></p> <p># Log in to Blackboard Learn as an instructor and enter a course with a deployable Test in a content area.</p> <p># Click the Test's contextual menu.</p> <p># Select Adaptive Release: Advanced.</p> <p># Create Rule for Dates.</p> <p># Set a valid future date so the test will be rendered unavailable.</p> <p># Go to Edit Test Options and make sure the link is available to users.</p> <p># To confirm, log in as a student and navigate to the content area containing the test.</p> <p># Observe that the test is not visible.</p> <p># Log in as the instructor.</p> <p># Create a new Adaptive Release rule for the test, but leave it blank and submit.</p> <p># Observe that the Content Status reads as "Available", but the text states users will not have access.</p> <p># To confirm, log in again as a student user.</p> <p># Navigate to the test</p> <p># <u>Observe that the test is now visible, despite the date rule set above. The blank rule has rendered</u></p> | Release 9.1 SP2 |
| Address Book | *Vulnerabilities reported by Online24 in Blackboard Learn Could Allow Elevation of Privilege.* | Release 8.0 SP7 |
| Administration (Learning System) | <p>*Selecting file name breadcrumb while in file permissions produces error*</p> <p>\\ \\</p> <p>A Manage Permissions file error in Course Files is generated when clicking on the breadcrumb for the file.</p> <p>\\ \\</p> <p><u>_Steps to Repeat_</u></p> <p># Login to Blackboard Learn as Administrator.</p> <p># Go in to a course.</p> <p># Go to course files.</p> <p># Go in to a sub folder.</p> <p># Open the permissions for a document.</p> | Release 9.1 SP1 |
| Administration (Learning System) <u>Course Conversion</u> | *CE 8 Backups with UTF-8 Characters Within the Course, Crash Blackboard Learn When They are Resto | Release 9.1 SP1 |
| Announcements | When an Administrator enters a course and creates an announcement without enrolling, the announcement will display as not available in the announcements list. However, a student or instructor enrolled in the course will still be able to view the announcement | Release 9.1 GA |


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| Announcements | <p>*Guests Cannot See Announcements on Course Entry Page*</p> <p>\\ \\</p> <p>When a guest access a course with Announcements set as the course Entry Point, Announcements are not visible. The guest can click on the Announcements link on the Course Menu to view Announcements.</p> <p>\\ \\</p> <p>_Steps to Repeat_</p> <p>\\ \\</p> <p># Create or navigate to a course with Announcements set as the course Entry Point. # Ensure that Guest access is enabled at the System, Course, and Tool levels. # Log out and access the course by direct URL or by navigating through the Course Catalog. EXPECTED BEHAVIOR: When a guest enters a course that has Announcements set as the course Entry Point they will be able to see the announcements. OBSERVED BEHAVIOR: When a guest enters a course that has Announcements set as the course Entry Point they cannot see the Announcements unless they click on the Announcements link in the course</p> | Release 9.1 SP1 |
| Announcements | *System Roles Not Allowing Announcement Management from System Admin Tab* \\ \\ \\ There is a | Release 9.1 SP1 |
| Announcements | *While on the Announcements Page, Repositioning Bar Disappears and the Control Panel is Unrespons | Release 9.1 SP3 |
| API (Learning System) | *API: User.setRegistry() Has No Effect in Bb9 SP1* \\ \\ \\ User.setRegistry() is part of the published AP | Release 9.0 SP1 |
| Assessments (Learning System) | Users attempting to upload files of 25+ Megabytes will receive a 'Java heap space' error. | Release 9.0 SP2 |
| Assessments (Learning System) | <p>*Question Pool Exports Do Not Contain Images.*</p> <p>\\ \\</p> <p>When a Pool of questions is exported and then imported into another course, the images are broken. In checking the Pool's .zip file, no images could be found.</p> <p>\\ \\</p> <p>_Steps to Repeat_</p> <p>\\ \\</p> <p># Create or navigate to a course with a Pool that has questions containing images. # In the Control Panel, click *Course Tools*, then click *Tests, Surveys, and Pools*. # Click *Pools*. # Click the contextual menu for the Pool with question(s) containing images. # Click *Export*. # Export the Pool to the computer, noting the download location. # Navigate to the Pools area of a different course. # Click *Import Pool*. # Click *Browse My Computer* and navigate to the downloaded .zip file. # Click *Submit*. # Check the Pool's questions for imported images.</p> | Release 9.1 SP1 |
| Assessments (Learning System) | *Students Can Take a Test More Than the Maximum Number of Times Allowed* \\ \\ \\ Students can t | Release 8.0 SP4 |

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| Assessments (Learning System) | Test and quiz export includes ALL files from the content system /courses/[Course_id] area | Release 9.0 SP3 |
| Assessments (Learning System) | *Fill in Multiple Blanks Questions are Scored Incorrectly if the Students' Answers Contain a Space at th | Release 9.1 SP1 |
| Assessments (Learning System) | *Hotspot questions created in IE and Firefox have two different sets of coordinates* \\\Hotspot q | Release 9.1 SP1 |
| Assessments (Learning System) | <p>*If a Language Pack (such as German) Uses the Comma as a Decimal Separator, an Error Appears if the Points are Edited and a Comma is Added*</p> <p>\\</p> <p>\\</p> <p>If a language pack, such as German or Spanish, uses the comma as a decimal separator, an error message appears when commas are added in the *Points* box. This does not depend on the type of questions in the test.</p> <p>\\</p> <p>\\</p> <p>_Steps to Repeat_</p> <p>\\</p> <p>\\</p> <p># On the login page. select Spanish, German, or any other language pack where the decimal separator is a comma.</p> <p># Log in as an instructor and access a course.</p> <p># In the *Control Panel*, expand the *Course Tools* section.</p> <p># Select *Tests, Surveys, and Pools*.</p> <p># On the *Tests, Surveys, and Pools* page, select *Tests*.</p> <p># On the *Tests* page, on the Action Bar, click *Build Test*.</p> <p># On the *Test Information* page, type a *Name*.</p> <p># Click *Submit*.</p> | Release 9.1 SP2 |

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| Assessments (Learning System) Assignments (Learning System) | <p>*Files Added to an Assignment Cannot be Viewed by Students if a Link Title is Applied to the File When Creating the Assignment*</p> <p>\\ \\</p> <p>Instructors can attach files when creating an Assignment and use the file name as the name of the link or enter a new name for the link to the file. The *Link Title* appears as the link instead of the file name. When the Display Name is set while creating the Assignment, the link to the file does not work.</p> <p>_Steps to Repeat_</p> <p>\\ \\</p> <p># Go to a content folder in a course. # Select Create Assessment. # Select Assignment. # Enter the Assignment details. # Attach a file and change the *Link Title*. # Click Submit.</p> <p>\\ \\</p> <p>_Workaround_</p> <p>\\ \\</p> <p>Instructors can avoid the problem by first creating the Assignment without changing the *Link Title*. When editing the Assignment, the *Link Title* can be changed and the link will work.</p> | Release 9.1 SP1 |
| Assignments (Learning System) | Assessments: Once a test has been deployed, the view changes from test manager to the student's view. | Release 9.0 SP1 |
| Assignments (Learning System) | *Files submitted for an Assignment with the same name will overwrite previous submissions* | Release 9.0 SP3 |

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| Assignments (Learning System) | *Submitting Assignments with special characters in the file name results in error* \\ \\ When a student attaches an assignment with a special character in the file name, such as "+", to an Assignment, and click "Submit", they are encountered with a "Could not resolve requested path" error. \\ \\ _Steps to Repeat_ \\ \\ 1. Log on to Blackboard 2. Click System Administrator tab 3. Click Courses under Blackboard Learning System 4. Search for course id that contains an assignment 5. Click on the course 6. Click on Assignments (submit here) 7. Pick a specific assignment 8. Click on Browse My Computer next to Attach File 9. Browse for a file with a "+" in the title 10. After selecting a file click the submit button 11. Example Error: Error in submit Could not resolve requested path : | Release 9.1 GA |
| Assignments (Learning System) | *The _Browse Content Collection_ button is missing on the Create Assignment page* | Release 9.1 SP1 |
| Assignments (Learning System) Content (Learning System) Discussion Board | *Renaming the link title of an attached file in a course Assignment will change the file name* | Release 9.1 GA |
| Assignments (Learning System) Grade Center | *Student entered data in Submission/Comments gets disapper when instrcutor grades it from "Edit Gr | Release 9.1 SP1 |

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| Authentication | <p>*Users are logged out while working in Blackboard Learn after an upgrade.*</p> <p>\\ \\ After upgrading to 8.0SP7, 9.0SP4, 9.1SP1, or 9.1SP2, certain end users are suddenly being logged out while working in Blackboard. This occurs when users access files in Content Collection because of changes made to Learn as far as where session cookies are stored. For additional information, visit the Knowledge Base article at http://kb.blackboard.com/display/KB/Repeated+Authentication+Prompts+after+Upgrade</p> <p>\\ \\ <u>Steps to Replicate</u> # Log in to the server as a System Administrator. # Enable persistent cookies. # Upgrade the Blackboard Learn server to version 8.0SP7, 9.0SP4, 9.1SP1, or 9.1SP2. # Log in as any user, and allow your session to expire(default of 4 hours). Alternatively, delete your session from the SESSIONS table in the database. # Log in again as the same user, and try to view or download a file from Course Files or Content Collection.</p> <p>\\ \\ <u>Workaround</u> # Edit {{config/internal/renderers/login/loginForm.vm}} by adding the following two lines at line 59 (after the foreach-loop deleting the JSESSIONID cookie for each webapp). This will make sure the outdated cookie(s) are removed when users login, and thus will prevent users from getting logged out when accessing files stored in the Content Collection or Course Files. # Restart the Tomcat service, after the change, to make the change effective.</p> <p>\\ \\ {noformat} deleteCookie("session_id" "/bbwebdav" null true)</p> | Release 8.0 SP7 |
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| Batch User Management | <p>*Intermittent "Access Denied" error shown when performing batch create/remove operations*</p> <p>\\ \\</p> <p>The issue only happens when the Blackboard Mobile Building Block is installed and activated. Batch areas affected are: creation/removal of Users, creation of Courses/Organizations, creation of Enrollments. Due to a problem in the batch processing code, the tasks run in the context of the Mobile B2, which does not have permission to perform the batch operations. The specific error message that is displayed is: {{java.security.AccessControlException: access denied (blackboard.persist.PersistPermission coursemembership create,modify)}}</p> <p>\\ \\</p> <p>_Steps to Replicate_</p> <p>\\ \\</p> <p># Login as an Administrator. # Click on the System Admin tab. # Click on Courses. # Click on Enroll Users. # Choose an enrollment file from your computer and click Submit. # Instead of the enrollments being processed successfully, an error page is displayed and the enrollments are not processed.</p> <p>\\ \\</p> <p>_Workaround_ None known.</p> | Release 9.0 GA |
| Blogs Journals | *When Edit Mode is Toggled After a Journal or Blog Entry is Created, a Duplicate Entry is Created*  | Release 9.1 GA |
| Brands (Community System) Themes | *When Customizing the Default Brand, the Background Image Fails to Upload if the Image File Name C | Release 9.1 SP1 |
| Building Blocks - Mashups | <p>YouTube video search results in an error</p> <p>\\ \\</p> <p>When a user attempts to search for YouTube video content an inline error is displayed: {{Error: An error was returned by YouTube:[Line 1, Column 6041, element media:thumbnail] Unknown attribute: 'name'}}</p> <p>\\ \\</p> <p>This appears to be the result of a change to the YouTube API.</p> <p>\\ \\</p> <p>_Steps to Repeat_ # Enter a course # Content > Build Content > YouTube Video # Search for anything # Observe the inline error.</p> <p>\\ \\</p> <p>_Workaround_</p> | Release 9.1 SP4 |

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| Building Blocks - Premier Partner | *Mixed content warning after Mobile Learning update* A "mixed content" warning is displayed | Release 8.0 SP5 |
| Building Blocks Management | The apostrophe in Seneca Who's Online building block's name throws an error message in IE8 when viewing the Administrator Panel - Building Blocks - Installed Tools page in debug mode. | Release 9.1 SP1 |
| Calendar | *Vulnerabilities reported by Online24 in Blackboard Learn Could Allow Elevation of Privilege.* | Release 8.0 SP6 |
| Calendar | *In the Course Calendar, no Text Editor Appears when Creating Course Events for October 2010 and 20 | Release 9.0 SP3 |
| Calendar | *Users creating a Course Event from the Course Calendar when Edit Mode is OFF will receive an error* | Release 9.1 SP1 |
| Catalog: Course/Organization (Learning System) | *Spacing Between Category Items Makes the Course Catalog Difficult to Read* The Category lis | Release 9.1 SP1 |
| Collaboration Tools (Learning System) | *Chat does not work in Firefox 3.6.x with Java 6, Update 22* Using Firefox 3.6.x with Java Runti | Release 9.0 SP3 |
| Collaboration Tools (Learning System) Updater: Installation /Uninstallation | After performing a fresh Application Server Only installation of Blackboard Release 9.1 to a standalone collaboration server, the collab services cannot be started. | Release 9.1 SP1 |
| Community System Community System Settings Configuration | *After Disabling, the Observer Dashboard Still Appears As a Button in the Observer Gateway* When you run a pushconfigupdates on 9.1 it updates the JDBC connection info for the new cms_docs docstore but doesn't update it for any of the legacy docstores. (e.g cms_files_users, cms_files_inst etc) | Release 8.0 SP5 Release 9.1 GA |
| Content (Learning System) | *HTTP 403 error when accessing files embedded in the VTBE* Links to the files are returning a | Release 9.1 SP1 |
| Content (Learning System) | Many types of files do not open/play, especially under SSL in IE, unless they are permitted to be cached in the browser. Administrators can add these filetypes to config/internal/http-cacheable-extensions.txt to permit their caching. This includes Flash and other media (thus affecting many SCORM objects), Office documents, common packaging formats, and others. [Knowledge Base http://kb.blackboard.com/display/KP/Multimedia+files+do+not+play] | Release 8.0 SP6 |
| Content (Learning System) | *Files Linked to Content Items are not Appearing Correctly after an Upgrade from 9.0 to 9.1* | Release 9.1 GA |
| Content (Learning System) | *eReserves Are Not Visible to Instructors Within a Course* Instructors that attempt to link to e | Release 9.1 GA |
| Content (Learning System) | *Cannot Import Course Package Content Into a New Blank Course that Does Not Contain Any Default C | Release 9.1 SP1 |
| Content (Learning System) | *Numeric answers in Fill in Multiple Blank Questions change to '2".* This issue affec | Release 9.1 SP1 |
| Content (Learning System) Course Files | *Copying a Content Item with Local Attachment Fails on Upgraded 9.1 Server* On an upgraded | Release 9.1 SP1 |
| Content (Learning System) WYSIWYG | When users print content, they have a hard time with the frame of the menu and the content frame. Text is spaced unevenly and sometimes sections of text are not even printed. Also printing the text that has been copied into a VTBE (Virtual Text Box Editor) in a Learning Module is affected. | Release 9.1 GA |

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| Content Exchange (Learning System) | <p>*Course archive does not include content collection folders*</p> <p>\\ \\ When you add an item to course documents and you make that item a link to a CMS folder, the link functions as expected. However, the CMS folder and its files do not get included in the zip packaged when you create an archive of the course.</p> <p>\\ \\ _Steps to Repeat_ \\ \\ # Log into blackboard # Go to any course # Turn Edit mode On. # Click on Content # Click Create Item # Fill out the form, for Link to Content Collection Item, click browse, and select a folder from the content system. # Click Submit # Click Packages and Utilities from the control panel, and select export/archive. # Click Archive # Click the radio button to include copies of the content collection items linked in the course # Click Submit The archive completes, but none of the files from the folder are brought over. You receive a detailed</p> | Release 9.0 SP1 |
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| Content Exchange (Learning System) | <p>*Courses being exported or imported do not copy over files that were attached using Build Content > Create File*</p> <p>\\ \\</p> <p>The file attached using Build Content > Create File does not get included in the export. After the import is complete the File and Item links are pointing back to the source course. Users enrolled in the source course are able to access the files attached using both Create File and Create Item when there are no Read permissions available for All Course Users.</p> <p>\\ \\</p> <p>Steps to Repeat</p> <p># Enter a course as an instructor</p> <p># Click Build Content > Create File > upload a file.</p> <p># Click Build Content > Create Item > upload a second file.</p> <p># Click on Control Panel > Course_ID > Check permissions on both uploaded files. They both contain All Course Users with Read permissions.</p> <p># Create and enroll a student user in the course.</p> <p># Log in as the student and verify the student can access both uploaded files.</p> <p># Export the course, selecting your content area for export.</p> <p># If CS is licensed, choose "Copy and Link to Files" in the CS Files section (this is the default).</p> <p># Create a second course.</p> <p># Import the exported course file.</p> <p># Enroll the original student user in the second course.</p> <p># Create a second student user and also enroll in the second course.</p> <p># Click on Control Panel > Course_ID > Expand the folders down to attached files. Notice that only the second uploaded file is present. The first uploaded file is not present. Check permissions on the uploaded Item file. It does not contain All Course Users (User List) with Read permissions.</p> <p># Log in as student user 1 which is the user who is also enrolled in source course.</p> <p># Click on the file you attached to the Item. User can access the file</p> <p># Click on the file item you created. User can access the file</p> | Release 9.1 SP2 |
| Content Exchange (Learning System) Course Files | <p>*After exporting and importing a Course package, files stored in the Content Collection are missing* @</p> | Release 9.1 SP1 |
| Content System | <p>*bb-services-log.txt and stdout-stderr.log point to a non-existent error message*</p> <p>\\ \\</p> <p>The log files _bb-services-log.txt_ and _stdout-stderr.log_ point to error message _publicnavigation.jsp_, but that error message does not exist.</p> <p>\\ \\</p> | Release 9.1 GA |

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| Content System | <p>*Versioned HTML Files do not Redirect to a User-Friendly URI*</p> <p>\\ \\</p> <p>Accessing versions of files with the mime-type of text/html does not redirect to a path that allows relative links, such as /bbcswebdav/_xy-6-2209_6-1905.</p> <p>\\ \\</p> <p>_Steps to Repeat_</p> <p># Log in as any user with access to the Content System.</p> <p># Navigate to the Content System.</p> <p># Explore a folder to which the user has rights.</p> <p># Upload an .html file which references an image file. For example, </p> <p># Upload the image file referenced in the .html file.</p> <p># Click the .html file to open it, and verify the image displays correctly.</p> <p># Select the option to *Modify* and *Overwrite File*.</p> <p># Overwrite the .html file with a copy of the same file, to create a new version number for the file.</p> <p># From the Versions screen, access the new version of the file.</p> <p>\\ \\</p> | Release 8.0 SP6 |
| Content System | <p>*Course ACL entries are added to publicly accessible content causing XYF_PERMISSION function limits</p> | Release 8.0 SP6 |
| Content System | <p>When going to the Content Collection and open the User, Course, or Institution options, the first item is appearing as white on white</p> | Release 9.1 SP1 |
| Content System | <p>*Administrator Changing Users' Content Area Availability to No Causes Content Collection Error for Sor</p> | Release 9.1 SP1 |
| Content System | <p>*HTML code in the rollover text*</p> <p>\\ \\</p> <p>The problem appears when rolling the mouse pointer over the options menu of the title of a content folder, some HTML code appears in the rollover text, but not in the home page header.</p> <p>\\ \\</p> <p>_Steps to Repeat_</p> <p># Login to Blackboard Learn.</p> <p># In a course create a content folder.</p> <p># Open the content folder in edit mode On.</p> <p># Roll the mouse pointer over the options menu in the content folder title.</p> | Release 9.1 SP2 |
| Content System - Administration | <p>*Course Management Copy Settings are no longer available*</p> <p>In 9.1, when a copy is made of a course containing links to e-Reserve content, the permissions are automatically updated. Clients would like to be able to manage copy settings to prevent this from happening (Example: Set *Update permissions for Content Collection items and folders*, but NOT e-Reserves), this page has been removed from the 9.1 system.</p> <p>\\ \\</p> <p>_Steps to Reproduce_</p> <ol style="list-style-type: none"> 1. Log in to a course as an Administrator 2. Go to the System Admin tab 3. Go to the Content Management module and choose Content Management Settings 4. Notice that the *Copy settings* option has been removed and is no longer available | Release 9.1 GA |

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| Content System - Content | <p>*Downloading streamed/byte-served files from content system creates too many db records in cms_file_access*</p> <p>\\ \\</p> <p>When downloading a file of 4Gb it resulted in 43034 records in the cms_file_access if the file is streamed or rather byte-served, this is causing the purge accumulator job to take a long time to run. Typically this table is getting 6 million rows a day added to it.</p> <p>\\ \\</p> <p>_Steps to Repeat_</p> <p>\\ \\</p> <p># Make sure Statistics Available is set to true in the following places</p> <p>## Administrator Panel</p> <p>## Content System Feature and Tool Management</p> <p>## Feature and Tool Availability</p> <p># Add a large PDF file to the content system in the Institution folder</p> <p># Turn on tracking for the file</p> <p># In a course, as an Instructor, add an item that links to the PDF file</p> <p># Login to the course as a Student and download the file</p> <p># In the cms_file_access table, you will see that there is a large database of logging</p> | Release 8.0 SP2 |
| Content System - Content | <p>*User's Home Folder is Owned by System, Preventing Access by That User*</p> <p>\\ \\</p> <p>If a user is disabled during the 9.1 upgrade, then the ownership of that user's home folder will not be returned to the user if the user is reenabled after the upgrade. Instead, the home folder of the reenabled user will still be owned by System. This prevents the reenabled user from accessing the home folder.</p> <p>\\ \\</p> <p>_Steps to Repeat_</p> <p># Install 9.0.</p> <p># Create a user testinstr via snapshot.</p> <p># Disable the user created via snapshot.</p> <p># Upgrade to 9.1 (the user is still disabled when the upgrade happens).</p> <p># Enable the user created via snapshot in 9.1.</p> | Release 9.1 SP1 |
| Content System - Content | <p>*Russian Localization Package is Uploaded with an Incorrect Name*</p> <p>\\ \\</p> <p>_Steps to Repeat_</p> <p># Log in as an administrator.</p> <p># Navigate to the Content Collection.</p> <p># Click on *Courses*.</p> <p># Select a Course.</p> <p># Click on *Upload Package*</p> <p># Select file 'Новая ПАПКА для ББ.zip'</p> | Release 9.1 SP1 |

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| Content System - Content | <p>*Versioned files in Content Collection's URL do not resolve Correctly*</p> <p>\\ \\ _Steps to Repeat_ \\ \\</p> <p># Log in to Blackboard Learn. # Go to the Content Collection tab. # Click either the *My Content* link in the left panel (most user accounts), or the */users* link (Administrator account). # Mouse over the *Upload* button, and select a file to upload. # Click choose file, and browse for an HTML file with a relative link. # Click *Submit*. # Upload the image associated with the HTML file. # Click the *Courses* tab. # Navigate to any course. # Go to any content area. # Point to *Build Content*, and click the *Item* link. # Provide data for the form. # Click the *Browse Content Collection* button. # Select the HTML file which was just uploaded. # Click *Submit*. # Click the file link in the subsequent page, which will resolve to something which looks like http://localhost/bbcswebdav/courses/1/image%20include%20test.html. # Navigate to the Content Collection, and browse for the file. # Click the chevron, and click the *Edit* link. # Modify the properties to allow versioning. # Click *Submit*. # Navigate to the Content area in the course where the file is linked. # Click the link to view the now broken image</p> | Release 9.1 SP3 |
| Content System - Portfolio | *Vulnerabilities reported by Online24 in Blackboard Learn Could Allow Elevation of Privilege.* | Release 8.0 SP7 |

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| <p>Content System - Portfolio</p> | <p>*Comments in Portfolio cannot be turned off.* \\ \\ Portfolio created using existing portfolio template with Allow Comments option unchecked still shows comments. \\ \\ _Steps to Repeat_ # Login as an Administrator and create a Personal Portfolio template. # Disable the Allow Comments on Portfolio option. # Go to Content Collection > My Portfolios > Create Personal Portfolio using the template created in step 1. # Share the Portfolio with another user. # Login as the other user and navigate to the Portfolio that has been shared. # Add Comments to the Portfolio. # Log back in as the original Administrator user. # Comments are displayed. ** EXPECTED RESULT: No comments displayed.</p> | <p>Release 9.0 SP1</p> |
| <p>Content System - Portfolio Outcomes - Outcomes Portfolios</p> | <p>*Re-ordering Pages in Personal Portfolios Still Show up Sorted by Creation Date* \\ \\ _Steps to Repeat_ # Login as a student. # Click on the *Content Collection* tab. # Click on *Portfolios*. # Click on *My Portfolios*. # Click on *Create Personal Portfolio*. # Assign a Title, for example Page One. # Save and Continue. # Create a Page. # Assign a Title. # Click *Submit*. # Add an additional page, and provide a title. For example, Page Two. # Re-order the pages by dragging "Page One" below "Page Two". # Save and Continue. # Select the Available option. # Click *Submit*. # Build the Portfolio.</p> | <p>Release 9.1 GA</p> |

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| Content System - Search | <p>*Infinite Exception Loop in Content System Event Driven Indexing Thread Causes Excessive Log Growth*</p> <p>\\</p> <p>\\</p> <p>Using Blackboard 9.1 Service Pack 4 and Xythos 7.2.73.2024 will cause snapshot runs to never finish. This causes log files to fill up and over use disk space.</p> <p>\\</p> <p>\\</p> <p>_Steps to Repeat_</p> <p>\\</p> <p>\\</p> <p># Log into Blackboard 9.1 Service Pack 4 with Xythos 7.2.73.2024.</p> | Release 9.1 SP2 |
| Course Conversion | HREF links (xythos links) inside html files not updated when Course is copied in AS | Release 9.1 SP2 |
| Course Files | <p>*Course Copy to Existing Course Does not Copy Across Course Files that are not Linked to Content Items or Pages Within the Source Course*</p> <p>\\</p> <p>\\</p> <p>_Steps to Repeat_</p> <p># Login as an Administrator.</p> <p># Click on the *System Admin* tab.</p> <p># Click on *Courses*.</p> <p># Create a new course, for example "Course A".</p> <p># Create a second new course, for example "Course B".</p> <p># Access "Course A", and click on *Course Files* from within the Control Panel.</p> <p># Click on *Upload*, and *Upload Files*.</p> <p># Select, a PDF from your local system, upload, and click *Submit*.</p> <p># From within the Control Panel, select *Course Files*, and *Create Folder*.</p> <p># Provide a name for the new folder, for example "Folder 1".</p> <p># Access "Folder 1", and upload a second PDF from your local system.</p> <p># Navigate to the *Course Menu*, and select *Content*.</p> <p># Click on *Build Content*, and *Item*.</p> <p># Provide a Name, for example "PDF doc 1".</p> <p># Attach the first uploaded PDF using the Content System, and click *Submit*.</p> <p># From the *System Admin* tab, select *Courses*, and then *Copy Course*.</p> <p># Click on the option to *Copy Course Materials into an Existing Course*.</p> <p># Provide the Source Course ID, for example, "Course A".</p> <p># Provide the Destination Course ID, for example, "Course B".</p> | Release 9.1 SP3 |
| Course Files | *Content items do not display in a separate window with the NL language pack* [img alt="bug icon"] [img alt="bug icon"] [img alt="bug icon"] When creating | Release 9.1 SP1 |
| Course Files | *Move Files to Course Files Tool Does Not Move Group File Exchange Files* [img alt="bug icon"] [img alt="bug icon"] [img alt="bug icon"] When upgrading fr | Release 9.1 SP1 |
| Course Files | *Move Files to Course Files Tool Does Not Move Embedded Image Files* [img alt="bug icon"] [img alt="bug icon"] [img alt="bug icon"] When upgrading from | Release 9.1 SP1 |

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| Course Files | <p>*MoveCourseContent.sh or .bat Requires a Larger Heap Size than the Default Value*</p> <p>\\ \\ The default Java heap size provided isn't sufficient for the MoveCourseContent command line utility to operate on very large data sets. The default heap size value needs to be increased due to the overheads of ASI-related database caching.</p> <p>\\ \\ _Steps to Repeat_ \\ \\ # Starting with a large, upgraded 9.1 dataset, create a CSV file with 10,000 course_id values. # Execute the MoveCourseContent utility: {code} /usr/local/blackboard/apps/bbcms/bin/MoveCourseContent.sh -f /usr/local/blackboard/FILEMOVE.csv {code} # Observe the Java heap out of memory error. {code} Fatal: A fatal error has occurred. The reason for the error is: Java heap space For more information, consult the detailed log. Debug: java.lang.OutOfMemoryError: Java heap space at java.util.Hashtable.rehash(Hashtable.java:356) at java.util.Hashtable.put(Hashtable.java:412) at blackboard.platform.intl.resource.BbProperties.load0(BbProperties.java:207) at blackboard.platform.intl.resource.BbProperties.load(BbProperties.java:134) at blackboard.platform.intl.resource.BbPropertyResourceBundle.addBundle(BbPropertyResourceBundle java:64)</p> | Release 9.1 SP1 |
| Course Files | <p>*Missing CMS_RESOURCE_LINK Index Causes Poor Course Files Move Performance* \\ \\ \\ The process</p> | Release 9.1 SP1 |
| Course Files | <p>*Misleading MoveCourseContent log entries from CSContext.findEntry()*</p> <p>\\ \\ The Mover calls to CSContext.findEntry() logs entries at warning log level, causing a lot of log spam for the process and confusion as to whether the process is actually working.</p> <p>\\ \\ _Steps to Repeat_ # Login to the Blackboard Learn Server as Administrator. # Run the MoveCourseContent.sh or .bat tool from {{apps/bbcms/bin}}.</p> | Release 9.1 SP1 |
| Course Files | <p>*Course files are not included when exporting a course* \\ \\ \\ _Steps to Repeat_ # Begin to export</p> | Release 9.1 SP2 |

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| Course Files Course/Organization Copy (Learning System) | <p>*Wiki copy failure ends Course Copy operation prematurely resulting in files with broken html links.*</p> <p>The problem described in this ticket is html links in a copied course are pointing to files in the original course instead of the copied course's files.</p> <p>\\ \\</p> <p>This corruption occurred because of a failure during the Course Copy operation. The Wiki tool failed to copy and threw an Exception which ended the copy operation prematurely and before the file links could be updated to point to the target course.</p> <p>\\ \\</p> <p>This is problematic because students in the copied course will not have read permissions to the files (since these files belong to the original course) resulting in students seeing "file not found" error pages.</p> <p>\\ \\</p> <p>_Steps to Repeat_ # Create course X # Create course Y # Add a wiki to X # Copy X into Y ## Y now has a wiki # Add a file (Build > File) to the "Information" content area of X # Copy X into Y # Note: The Copy completes without an error message. The Student will experience an error when attempting to access a file. "The specified resource was not found, or you do not have permission to access it."</p> | Release 9.1 SP1 |
| Course Groups | *Guests can enroll in a course after the end date for enrollment* @\@The enrollment option should | Release 9.1 SP1 |
| Course/Organization Copy (Learning System) | When the clients delete any items inside a Course you are returned back to the main page. When adding area content, an added folder is deleted but they are thrown out of your course to the Blackboard home page (not the course home page) | Release 9.0 SP3 |
| Course/Organization Management (Learning System) | <p>*The instructor role should not have the ability to change anything on the properties page except the Course Availability.*</p> <p>\\ \\</p> <p>The Administrator has restricted the ability to modify course properties to just Course Availability. Other course properties are also enabled for Instructor modification.</p> <p>\\ \\</p> <p>_Steps to Repeat_ # Login to Blackboard Learn as Administrator. # Modify the default Course Properties that an Instructor may change to just Course Availability. # Create a shell Course and assign an Instructor. # Logout and login as the Instructor. # On the Control Panel, click Customization > Properties. ** EXPECTED RESULT: Course Properties restricted to just Course Availability. ** OBSERVED RESULT: The following options available to the Instructor include Availability, Classification, Categorize Course, and Language Pack</p> | Release 9.0 SP1 |

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| Course/Organization Management (Learning System) | *Course Category Data Source Keys Change if the Course is Edited from the Administrator Panel* | Release 9.0 SP3 |
| Course/Organization Management (Learning System) | *When a Custom Language Pack is Deleted, a Critical Internal Error Appears and the Language Pack Ca | Release 9.1 GA |
| Course/Organization Menu (Learning System) | <p>*Course Menus Show as "Hidden" when Logged in as an Instructor Accessing an Unavailable Course in Edit Mode*</p> <p>\\</p> <p>\\</p> <p>When a course is unavailable, Instructors see all course menus marked as "Hidden". When toggling edit mode off, the menu items in fact do hide. When the course is available, course menus work as expected. As expected, students do not see the unavailable course.</p> <p>\\</p> <p>\\</p> <p>_Steps to Repeat_</p> <p># Log in as an administrator.</p> <p># Click the *System Admin* tab to access the *Administrator Panel*.</p> <p># Click on *Courses*.</p> <p># Create a new course, and set the course to "unavailable".</p> <p># Browse the new course, and create Course Menu items.</p> <p># Click the *System Admin* tab.</p> <p># Click on *Users*, and create two new users.</p> <p># Enroll one of the new users to the course as an Instructor, and enroll the other user as a Student.</p> <p># Log into the course as the new Instructor.</p> | Release 9.1 SP4 |
| Course/Organization Menu (Learning System) | *After Assigning a New Point Value of 1000 to a Test Question, the Test Can No Longer be Edited* | Release 9.0 SP5 |
| Course/Organization Menu (Learning System) | *Course Menu items with long names do not wrap text properly* | Release 9.1 SP1 |
| Course/Organization Menu (Learning System) | *When Viewing the Course Menu in List View, Long Course Menu Item Titles are Cut Off* | Release 9.1 SP2 |
| Discussion Board | After courses are restored from an archive to an empty shell, all discussion board postings are listed as anonymous. not just forums listings. | Release 8.0 SP4 |

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| Discussion Board | <p>*Students Using JAWS Screen Reader Unable to Navigate in Discussion Forum*</p> <p>\\</p> <p>\\</p> <p>Students cannot navigate in the "Add Thread" page in a discussion forum with JAWS screen reader because the VTBE editor grabs focus and user cannot tab through text boxes on the page.</p> <p>\\</p> <p>\\</p> <p>Hidden WebEQ applet steals focus causing keyboard input to freeze and the inability for screen reader users to keyboard navigate to certain pages, particularly discussions. Students cannot navigate in the "Add Thread" page in a discussion forum with JAWS screen reader because the VTBE editor grabs focus and user cannot tab through text boxes on the page.</p> <p>\\</p> <p>\\</p> <p>_Steps to Repeat_</p> <p># Create or navigate to a course with Discussion Boards.</p> <p># Access the course's Discussion Board and click *Add Thread*</p> <p># Watch the page load and notice that the cursor does not land in any text field, therefore inhibiting the JAWS screen reader from being able to tab through the text boxes.</p> <p># To confirm, hit the tab button to advance through the text boxes. Note that the cursor does not land anywhere.</p> | Release 8.0 SP5 |
| Discussion Board | *Discussion board subscription email gives direct link to a specific posting.* [img alt="broken icon"/> [img alt="broken icon"/> [img alt="broken icon"/> This link will allow t | Release 9.0 GA |
| Discussion Board | *Broken Links in Email Notifications Regarding Institutional Discussion Board Forums* [img alt="broken icon"/> [img alt="broken icon"/> [img alt="broken icon"/> This issu | Release 9.1 GA |
| Discussion Board | <p>*Courses imported from CE8 that have discussion boards all have Force Moderation of Posts set to yes*</p> <p>\\</p> <p>\\</p> <p>Imported Courses should not have Force Moderation of Posts set to yes.</p> <p>\\</p> <p>\\</p> <p>_Steps to Repeat_</p> <p># Login to Blackboard Learn.</p> <p># Create a course.</p> <p># Create a discussion board and topic.</p> <p># Backup the course.</p> <p># Restore the backup</p> <p># Go to the discussion board.</p> | Release 9.1 SP1 |
| Discussion Board Grade Center | *The Posted Date Appearing under Grade Forum is Actually the Last Edited Date of the Post* [img alt="broken icon"/> [img alt="broken icon"/> [img alt="broken icon"/> W | Release 9.1 SP1 |

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| Discussion Board User Management | <p>*Removing a User from a Course Does Not Unsubscribe the User from Associated Course Forums*</p> <p>\\</p> <p>\\</p> <p>When a user is unenrolled from a course, he is not being unsubscribed from associated discussion forums. He continues to receive emails from the subscriptions, even though he is no longer part of the course.</p> <p>\\</p> <p>\\</p> <p>_Steps to Repeat_</p> <p>\\</p> <p>\\</p> <p>The following steps require using an enrolled student with an email address. Create one as necessary that you can receive emails from.</p> <p>\\</p> <p>\\</p> <p># Log in as an instructor and access a course.</p> <p># In the *Control Panel*, expand the *Course Tools* section.</p> <p># Select *Discussion Board*.</p> <p># On the Action Bar, click *Create Forum*.</p> <p># On the *Create Forum* page, type a *Name* and select *Yes* to make the forum available.</p> <p># Select the *Allow members to subscribe to forum* option.</p> <p># Click *Submit*.</p> <p># As a student, access the *Discussion Board* and the newly created forum. On the Action Bar, click *Subscribe* and create a thread.</p> <p># As an instructor, in the *Control Panel*, expand the *Users and Groups* section.</p> <p># Select *Users*.</p> <p># On the *Users* page, select the check box for the student and click *Remove Users from Course* on the Action Bar.</p> <p># Now create a thread in the forum.</p> <p># As the student, observe that you are getting a notification email for the new post. If the user's email</p> | Release 9.0 SP3 |
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| Domain Management | <p>*When Changing the Name of a Domain, all Collections Within That Domain Disappear*</p> <p>\\</p> <p>\\</p> <p>When going back into *Manage Collections* after editing the domain, the selected modules still appear in the list; however, the administrator must select all of the options again to add them back to the list of modules in the collection. Editing the domain causes the domain collection criteria to become deactivated.</p> <p>\\</p> <p>\\</p> <p>_Steps to Repeat_</p> <p>\\</p> <p>\\</p> <p># Log in as an administrator.</p> <p># Click the *System Admin* tab to access the *Administrator Panel*.</p> <p># In the *Communities* section, select *Domains*.</p> <p># On the *Domains* page, on the Action Bar, click *Create Domain*.</p> <p># On the *Create Domain* page, type the following:</p> <p>*Domain Name*: CollectionTest</p> <p>*Domain ID*: ColIDT</p> <p>No *Description* necessary</p> <p># Click *Submit*.</p> <p># On the *Domains* page, click the Action Link for the newly created domain to access the contextual menu.</p> <p># Select *Manage Collections*.</p> <p># On the *Collections* page, click the Action Link for *Modules* to access the contextual menu.</p> <p># Select *Edit*.</p> <p># On the *Edit Module Collection Criteria* page, select the options for:</p> <p>*Include items according to the criteria below*</p> <p>*Include only available*</p> <p>*Specific Modules* then select *Weather* in the *Items to Select* box and click the right pointing</p> | Release 8.0 SP7 |
| Email (Learning System) | *Emails sent from an Instructor to a Student with the text "expression (" are prefixed with the text "dis | Release 8.0 SP6 |
| Email (Learning System) | *The layout of the Attach File link in Send Email for Internet Explorer 8 is not aligned* \\\Instructo | Release 9.1 GA |
| Enrollment (Learning System) | *Enrollment link does not appear at 12:00am on the enrollment date* \\\This issue affects versio | Release 9.1 GA |
| Enrollment (Learning System) Roles: Observer | *Observer Role Not Properly Identified When Enrolling Users* \\\The client is using user managen | Release 9.0 SP1 |
| Management Glossary (Learning System) | *Users with Guest Access Are Unable to Access the Glossary Tool* \\\Even when a user is given G | Release 9.1 SP1 |
| Grade Center | *Error Is Thrown When Trying to Access an In Progress Attempt Directly From the Grade Center* \\\ | Release 9.1 SP3 |
| Grade Center | In the Grade Center, when an Average Score is calculated from items that all are scored between 0 and 10, it incorrectly displays as a value between 10 and 100. | Release 8.0 GA |

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| Grade Center | <p>*Unavailable My Grades Tool Displays Incorrect Error Message*</p> <p>\\ \\ The My Grades tool provides incorrect feedback when it is unavailable in a course. \\ \\ _Steps to Repeat_ \\ \\ # Navigate to a course with at least one student enrolled. # Click *Control Panel* > *Customization* > *Tool Availability*. # In the *Available* column, uncheck the option for *My Grades*. # Click *Submit*. # Log in as a student. # From the Tools module on the My Institution tab, click *My Grades*. # Click the course name. #This error appears: {noformat} Users with your role do not have personal grades. For reference, the Error ID is 9fcff00c-5fca-47a0-ab26-953d9385a513. Wednesday, October 27, 2010 12:22:26 AM EDT {noformat}</p> | Release 9.0 SP1 |
| Grade Center | *Hide Row Function in Grade Center Does Not Work in Firefox* [img alt="bug icon"] [img alt="bug icon"] [img alt="bug icon"] When using Firefox, instructors | Release 9.0 SP1 |
| Grade Center | *Right-Clicking the Download Button in the Grade Center Delivers an HTML Document* [img alt="bug icon"] [img alt="bug icon"] [img alt="bug icon"] When | Release 9.0 SP1 |
| Grade Center | CE4 courses migrated to 9.0: An error occurs when an instructor clicks Open Attempt to see a submitted test for specific students and specific tests. | Release 9.0 SP2 |

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| Grade Center | <p>*Downloading the Grade Center when using a smart view set to display only students information generates an error.*</p> <p>\\</p> <p>\\</p> <p>Downloading the Grade Center when using a smart view set to display only students information throws an error.</p> <p>\\</p> <p>\\</p> <p>_Steps to Repeat_</p> <p># Log in as a System Administrator.</p> <p># Create a new course.</p> <p># Create and Quick Enroll a student.</p> <p># Click Evaluation.</p> <p># Click Grade Center > Manage > click Smart Views.</p> <p># Click Create Smart View.</p> <p>** Give the smart view a name.</p> <p># Select Type of View Investigate.</p> <p># Select Criteria - Last name.</p> <p># Filter Results - None.</p> <p># Click Submit.</p> <p># Click on the link for the Smart View that was just created.</p> <p># Work Offline > Click Download.</p> <p>** Leave the defaults and click Submit.</p> <p># Click the Download button.</p> <p>** EXPECTED RESULT: Download Grade Center report.</p> <p>** OBSERVED RESULT: Error displayed on the screen:</p> | Release 9.0 SP2 |
| Grade Center | <p>*Download Assignments screen does not reflect correct Grading Status*</p> <p>\\</p> <p>\\</p> <p>An instructor enters an override grade for an assignment submission, the student's submission will still display as Needs Grading on the Assignment File Download screen.</p> <p>\\</p> <p>\\</p> <p>_Steps to Repeat_</p> <p># Login to Blackboard Learn.</p> <p># Enter a course and select an assignment from the grade center that needs grading.</p> <p># Enter an override grade for the assignment.</p> <p># Save the grade, click the chevron for the column of the assignment and select Assignment File Download.</p> <p># The submission will still display as Needs Grading on the Assignment File Download screen for the</p> | Release 9.0 SP3 |
| Grade Center | *Assignments Submitted Late are Not Clearly Identified on the Grade Attempts Page* [redacted]When gr | Release 9.1 GA |
| Grade Center | *Grade Center Smart View Shows Unavailable Students* [redacted]Setting the filter criteria to only show | Release 9.1 GA |
| Grade Center | *Students and Instructors See a Different Weighted Total Amount in the Grade Center* [redacted]A stude | Release 9.1 SP1 |

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| Grade Center | <p>*View Full Comment Feedback Text Overlaps Page*</p> <p>\\ \\</p> <p>In the grade center, when an instructor click's the View Full Comment link to view the feedback that they provided to a user, the text of the comment overlaps the rest of the page.</p> <p>\\ \\</p> <p>_Steps to Repeat_</p> <ul style="list-style-type: none"># Create a new course and navigate to it.# Create both a student and instructor user. Enroll them in the course.# Login as the instructor, and navigate to the course.# Go to Content in the course menu.# Go to Create Assessment and click Assignment.# Make sure the assignment is set to available and submit.# Logout and log back in as the student.# Go into the course and to the Content area.# Submit an attempt for the assignment created.# Logout and log back in as the instructor.# Go to the control panel and click Grade Center and then Full Grade Center.# Locate the cell for the student's submission. Click the Contextual Menu and select View Grade Details.# Click View Attempt.# Enter a long string of text. It is necessary to enter a long string of text so that there will be a View Full Comment link. | Release 9.1 SP1 |
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| Grade Center | <p>*Garbled text in pop-up message when using a multibyte language pack*</p> <p>\\ \\</p> <p>If a course is using the ja_JP language pack, and the instructor goes to the grade center and overrides a grade on the main grade center screen and clicks somewhere on the page after entering the grade, a pop up appears and displays "??????????OK????????Enter?????".</p> <p>\\ \\</p> <p>This issue affects version 9.1.452.0.</p> <p>\\ \\</p> <p>_Steps to Repeat_</p> <p>\\ \\</p> <p># Login to the system as an Administrator # Access the Admin Panel, under Courses click *Create Course* # Create a course and assign the *en_US* language pack # Enroll at least one student # Access the course and create an Assignment # Login to the system as the student that you created for the new course # Complete the assignment and *Submit* # Log back into the system as the Administrator # Access the Full Grade Center # Override the grade for the assignment # Type a number in the cell and click outside the cell to save Observe a pop-up message that says, "A grade was entered. Click OK or press ENter to save it." # Click OK and save the grade # Login to the system as an Administrator # Access the Admin Panel, under Courses click *Create Course* # Create a course and assign the *ja_JP* language pack</p> | Release 9.1 SP1 |
| Grade Center | *Courses copied into an existing course duplicate Grade Center Smart Views* @\@ \@When a course is | Release 9.1 SP1 |
| Grade Center | *Selected Columns and Categories on the Create Weighted Column page display incorrectly* @\@ \@T | Release 9.1 SP1 |
| Grade Center | *Clicking Save and Next from the View Grade Details page does not save grades* @\@ \@When a profe | Release 9.1 SP1 |

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| Grade Center | <p>*Internet Explorer Issue Only: Utilizing the "Save and Next" button to grade within the Grade Center is displaying an ""Access Denied"" error after grading the first submission.*</p> <p>\\ \\</p> <p>_Steps to Replicate_</p> <p># Using IE log into your system</p> <p># Create a test course, test instructor and 4 test students</p> <p># As the instructor, create an assignment and release it</p> <p># Log in as each of the four test students and submit the assignment</p> <p># Log back in as the test instructor and under Grade Center, click on ""Needs Grading""</p> <p># Click on Grade all button</p> <p># Enter a grade and click ""Save and Next"" button</p> <p># Note: You will see an Access Denied error and be unable to proceed.</p> <p>\\ \\</p> <p>_Workaround_</p> | Release 9.1 SP3 |
| Grade Center Notifications | Unable to turn off notification to Instructor when grade is submitted. | Release 9.1 GA |
| Gradebook (Learning System) | <p>*Changing the Name of a SafeAssignment is not Reflected in the Gradebook*</p> <p>\\ \\</p> <p>Changing the name of a deployed Safe Assignment in a content area does not result in the name being changed for the associated grade column in Grade Center. Regular assignments are not affected.</p> <p>\\ \\</p> <p>_Steps to Repeat_</p> <p># Log in as an administrator.</p> <p># Navigate to an existing Course.</p> <p># Go to the Content area.</p> <p># Click the *Create Assessment* link.</p> <p># Click the *SafeAssign* link.</p> <p># Provide the required information.</p> <p># Click *Submit*</p> <p># Navigate to the Grade Center, verify the name.</p> <p># Edit the newly created Safe Assign object</p> | Release 9.0 SP3 |

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| Gradebook (Learning System) | <p>*A Student's Grade in an Active Cell Changes upon Sorting the Grade Center by Another Column*</p> <p>\\</p> <p>\\</p> <p>Typing a grade in a cell and then sorting the Grade Center by another column before submitting the grade will cause the grade to be submitted.</p> <p>\\</p> <p>\\</p> <p>_Steps to Repeat_</p> <p>\\</p> <p>\\</p> <p># Log in as an instructor and access a course that contains grades.</p> <p># In the *Control Panel*, click the right-pointing arrows next to *Grade Center* to access the *Full Grade Center*.</p> <p># Find a row and column with a grade. Note the row, student, and the grade. Click the cell to make it active.</p> <p># Sort another column by clicking the column heading title or the caret. After sorting is complete, click another grade cell.</p> <p># Pop-up window states: "A Grade was changed. Click OK or press Enter to save it."</p> <p># Move the message box to reveal that the row you were on has a different student there and the grade shown for the column you were on is the grade the previous student had.</p> | Release 9.1 SP1 |
| Groups (Learning System) | When users are added to a group set by an instructor , the order is not retained. | Release 9.0 SP1 |
| Groups (Learning System) | *Users with a Course Role ID with more than one character are unable to access group discussion* \ | Release 9.1 GA |
| Groups (Learning System) | *Group Membership Limited to 1,000 Users* \ | Release 9.1 SP1 |
| Groups (Learning System) | *Group Blog grades can be seen by students who are not group members* \ | Release 9.1 SP1 |
| Groups (Learning System) | *Adding Notification Modules to Group pages result in an error* \ | Release 9.1 SP1 |
| Homepage (Learning System) | *Internet Explorer 8 clears the tab area when re-sized* \ | Release 9.1 SP1 |
| Installation / Uninstallation (Learning System) | *Bad XML in bb-manifest.xml of non-default Building Block causes upgrade to fail* \ | Release 9.1 SP3 |
| Language Packs | *Open Standards Content Player uses the language setting from the application server, not from Blackboard* \ | Release 9.1 SP1 |
| Language Packs | *Edits to _portal_view.properties_ bundle in the language pack do not take effect* \ | Release 9.1 SP1 |
| Learning Modules | *Internal Course Links Open as File Links* \ | Release 9.1 SP1 |
| Messages | *When Attempting to Send a Message to a User with a Username Containing an Apostrophe, the Message is Not Sent* \ | Release 9.1 SP1 |
| Migration Tool | *.Mov Files in WebCT Migrate to Bb 9.1 as the File Content Type* \ | Release 9.1 GA |
| Modules (Community System) | *When Adding a Link in the Module for Multi-Section, the Content Shows in Bold* \ | Release 8.0 SP3 |
| Modules (Community System) | *In the Time Module, Outdated Content Appears* \ | Release 8.0 SP4 |
| Modules (Community System) | *URL Modules with link to internal content to not display* \ | Release 9.1 SP1 |

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| Notifications | On the My Institution Page, the Future section of the To Do module is not sorted by due date. | Release 9.0 SP2 |
| Outcomes - Distribution Lists | *Distribution List Not Including Main Unit When Unit Criteria and 'Include Children' is Selected.* | Release 9.0 SP3 |
| Outcomes - Surveys | When a user takes an 'Outcomes Survey', the web browser obeys the HTML tags (because they are proper HTML elements), however when time comes to generate reports on the surveys, the BIRT report generation routines simply prints the raw HTML entities | Release 9.0 SP2 |
| Outcomes - Units | *URI Too Large in Outcomes* | Release 9.1 SP1 |
| Portal Roles (Community System) | *Security Issue in Role Management* | Release 9.1 SP2 |
| Reports - Course Evaluation Reports - Course Statistics Reports - Framework | *Cannot generate a course report.* The following error occurs every time a course report is generated: Could not initialize class org.eclipse.birt.chart.reportitem.ChartXTabUtil \\ \\ _Steps to Repeat_ # Login as an Instructor # Access your course # From the course Control Panel, click Evaluation, click Course Reports # Select Report to be generated # Set the Start Date and the End Date and Submit | Release 9.1 GA |
| Reports - Course Statistics | *In Course Statistics, Improper Reference (sap.tool.name) Listed* | Release 8.0 SP3 |
| Reports - Course Statistics | Tracking status reports, returns errors when selecting users and dates in HTML mode. And the reports do not include the users selected. | Release 9.0 SP3 |
| Reports - Other | *User Activity in Groups Report Does not Generate Data* \\ \\ The *User Activity in Groups* report displays 0s for all users. \\ \\ _Steps to Repeat_ \\ \\ # Log in as an instructor and access a course that has had some group activity. # In the *Control Panel*, expand the *Evaluation* section. # Select *Course Reports*. # On the *Course Reports* page, click the Action Link for *User Activity in Groups* to access the contextual menu. # Select *Run*. # On the *Run Reports* page, select the users in the *Select Users* box and select the start and end dates. # Click *Submit*. The report processes. | Release 9.1 SP1 |
| Reports - System Statistics | *System Tracking is inaccurate causing missing or duplicated data points* | Release 9.1 GA |

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| Roles Management | <p>*When an Instructor's Privilege Has Been Restricted for Editing the Course Menu, other Functions are Lost, such as Drag-and-Drop, Action Bar Functions for Creating Content, and the Ability to Access Contextual Menus*</p> <p>\\</p> <p>\\</p> <p>When an administrator selects *Restrict Privileges* for *Course/Organization (Menu) > Edit* for the *Instructor* role, instructors cannot create new content in *Groups*, *Blogs*, *Journals*, *Contacts*, *Glossary*, and *Tasks*. *Edit Mode* is *ON*, but instructors cannot add/delete/edit any content/items/folders, as no Action Links or functions appear. On the Action Bar, instructors will not see *Build Content*, *Create Assessment*, *Add Interactive Tool*, and *Assign Textbook*. Also, the drag-and-drop function is disabled.</p> <p>\\</p> <p>\\</p> <p>_Steps to Repeat_</p> <p># Log in as an administrator.</p> <p># Click the *System Admin* tab to access the *Administrator Panel*.</p> <p># In the *Users* section, select *Course/Organization Roles*.</p> <p># On the *Course/Organization Roles* page, click the *Instructor (P)* Action Link to access the contextual menu.</p> <p># Select *Privileges*.</p> <p># On the *Manage Privileges* page, select the check box for *Course/Organization (Menu) > Edit*.</p> <p># On the Action Bar, point to *Privileges* to access the drop-down list.</p> <p># Select *Restrict Privileges*.</p> <p># Log in as an instructor and access a course.</p> <p># In the *Control Panel*, expand the *Course Tools* section.</p> <p># Select *Blogs*, ensure *Edit Mode* is *ON*, and note that no *Create Blog* function appears on the Action Bar.</p> <p># Access a Content Area. Note that *Edit Mode* is *ON* and no functions appear on the Action Bar. Also, items cannot be reordered using the drag-and-drop function and no Action Links appear next to items</p> | Release 9.1 GA |
| Roles Management | *Users can have their Course Role changed to a Role that is set to Unavailable* \[img alt="broken image icon"] \[img alt="broken image icon"] Unavailable co | Release 9.1 SP1 |
| SCORM Player (Learning System) | *SCORM System.out Logging Fills up catalina.out* \[img alt="broken image icon"] \[img alt="broken image icon"] Parts of the SCORM player (1.2 player) have | Release 8.0 SP3 |

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| SCORM Player (Learning System) | <p>*SCORM cmi.student_preference. elements have incorrect defaults.*</p> <p>\\</p> <p>\\</p> <p>This issue is causing the user to not be able to modify the volume, subtitles or speed of the Scorm package content.</p> <p>\\</p> <p>\\</p> <p><u>_Steps to Repeat_</u></p> <p># Login to Blackboard Learn as a course instructor.</p> <p># Upload the ProddingSCOPackageSCORM1.2.zip scorm package.</p> <p>** Note that the sound cannot be turned on and off.</p> <p># Test the defaults for:</p> <p>LMSGetValue("cmi.student_preference.audio")</p> <p>LMSGetValue("cmi.student_preference.language")</p> <p>LMSGetValue("cmi.student_preference.speed")</p> <p>LMSGetValue("cmi.student_preference.text")</p> <p>** EXPECTED RESULT:</p> <p>LMSGetValue("cmi.student_preference.audio")return "0"</p> <p>LMSGetValue("cmi.student_preference.language")return ""</p> <p>LMSGetValue("cmi.student_preference.speed")return "0"</p> <p>LMSGetValue("cmi.student_preference.text")return "0"</p> <p>** ACTUAL RESULT:</p> <p>LMSGetValue("cmi.student_preference.audio")returns "3"</p> <p>LMSGetValue("cmi.student_preference.language")returns "English"</p> <p>LMSGetValue("cmi.student_preference.speed")returns "4"</p> <p>LMSGetValue("cmi.student_preference.text")returns "10"</p> <p>\\</p> <p>\\</p> <p><u>_Workaround_</u></p> <p># Change the EnrollUserAction.java code to the correct settings as indicated below:</p> | Release 8.0 SP4 |
| SCORM Player (Learning System) | *SCORM Content that uses the SCORM Interactions Method Does Not Load Properly* [img alt="bug icon"/> [img alt="bug icon"/> [img alt="bug icon"/> The Black | Release 9.0 SP3 |
| SCORM Player (Learning System) | *SCORM content 'Loading' message displays as '?????'* [img alt="bug icon"/> [img alt="bug icon"/> [img alt="bug icon"/> When launching SCORM content using | Release 9.0 SP3 |

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| SCORM Player (Learning System) | <p>*cmi.exit suspend does not work if Add Gradebook Item set to yes.*</p> <p>\\</p> <p>\\</p> <p>In the scorm 2004 player issuing a SetValue("cmi.exit","suspend") should suspend the package and the next access to the package should continuing where it left off and the value for GetValue("cmi.entry") should be 'resume.</p> <p>\\</p> <p>\\</p> <p>When uploading the package if you set the option, Add Gradebook Item, to No this works fine. If you set the option for Add Gradebook Item to yes then the suspend no longer works.</p> <p>\\</p> <p>\\</p> <p>_Steps to Repeat_</p> <p># From a content area click Build > Add SCORM Content.</p> <p># Set Title as ScormTest.</p> <p># Browse to ProddingSCOPackageSCORM2004.zip.</p> <p># Make sure the Add Gradebook Item is set to NO.</p> <p># Click submit.</p> <p># Click to Launch the package.</p> <p># Switch to the Scripted Test tab.</p> <p># In the automated script window paste the test script.</p> <p># The log window at the bottom should display the test script results.</p> <p># Close the package.</p> <p># Launch the package again using Click to Launch.</p> <p># Switch to the Scripted Test tab.</p> <p># In the automated script window paste the test script.</p> <p># The log window at the bottom should display the test script results.</p> <p>** This is working as documented in the scorm spec.</p> <p># Now click edit next to the scorm item.</p> <p># Set Add Gradebook Item to YES</p> | Release 9.1 SP1 |
| Session | *Session stealing vulnerability* | Release 9.0 SP3 |
| SSL | With SSL Choice, if the Announcements page has SSL enabled, when a user accesses a course, visits the announcements page (even if it is configured to be the default entry screen), or attempts to take a timed quiz or test, than the timer will not be visible. | Release 9.0 SP3 |

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| System Performance User Management | <p>*The user directory will auto-execute an unqualified search*</p> <p>\\ \\</p> <p>Blackboard Learn 9.0 Service Pack 4 auto-executes the last search anyone made, leading to Java heap exhaustion due to unqualified searches for clients that have many users with PUBLIC_IND='Y'.</p> <p>\\ \\</p> <p>This issue affects versions 9.0.572.0 and 9.1.452.8.</p> <p>\\ \\</p> <p>_Steps to Repeat_</p> <p>\\ \\</p> <p># Login as any user. # Click "User Directory" in the tool panel (My Institution tab). EXPECTED: A blank search form. OBSERVED: A list of 25 users (who have USERS.PUBLIC_IND='Y'), a report of how many records and pages of records were found in total and a pagination interface allowing you to navigate to the other results pages. # If the institution has a very large number of public users (tens of thousands), and several users click</p> | Release 9.0 SP4 |
| System Reporting | <p>*System Reporting / Statistics Reports / Overall Summary of Usage Report not generating data.*</p> | Release 9.1 SP1 |
| System Reporting | <p>*Report on Course Disk Usage Does Not Cover Inactive Courses*</p> <p>\\ \\</p> <p>The disk usage report that was added in 9.1 SP1 only shows recently active courses. Customers need this report to show every course ID on the system and the size of these courses, such that old or inactive courses can be identified as candidates for deletion. This is particularly valuable to Managed Hosting clients, who are charged for disk usage.</p> <p>\\ \\</p> <p>_Steps to Repeat_</p> <p>\\ \\</p> <p># Login as administrator. # Go to the System Admin tab. # Click the *Courses* link in the Courses panel. # Search for Course IDs that are not blank before today's date and click the *Go* button. # Observe the number of Courses listed in the system. # Go to the System Admin tab. # Click the *Organizations* link in the Organizations panel. # Search for Organization IDs that are not blank before today's date and click the *Go* button. # Observe the number of Organizations listed in the system. # Go to the System Admin tab. # Click the *System Reporting* link in the Tools and Utilities panel. # Click the *Disk Usage* link. # Search for Course Information where the Course/Organization ID is not blank and click the *Go*</p> | Release 9.1 SP1 |
| Tabs (Community System) | <p>*Creating an External Link Inside a Tab Folder Returns to Top Folder*</p> | Release 9.0 SP1 |

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| <p>UI Infrastructure</p> <p>UI Infrastructure</p> | <p>*Returning From Tab Preview Page Directs to Tabs Page, Rather Than Tab Groups* \\\n\nWhen clicki</p> <p>If a task is created for a course and one of the users enrolled is disabled the user is not removed from the view task page. In earlier version, the user is removed from the view tasks page, but in more recent ones, the user does not get removed (The row status is ignored).</p> <p>*Breadcrumbs Issue When Viewing Themes* \\\n\nWhen you preview any of the themes (using the A</p> <p>*Embedded Hyperlinks in Tests Do Not Open in New Windows* \\\n\nEmbedded hyperlinks in tests d</p> <p>*Changing the settings in Text Only or Icon Only does not take effect in content areas* \\\n\nSteps t</p> <p>Secondary action menu bar overlaps posts in maximized tree view</p> <p>\\</p> <p>\\</p> <p>When using Firefox 3.x, the maximized tree view of a discussion board with more than a few posts will display incorrectly. The action buttons at the bottom of the post list overlap with the last post.</p> <p>\\</p> <p>\\</p> <p>_Steps to Repeat_</p> <p># As an instructor, create a discussion forum.</p> <p># Create a thread and add six to seven replies.</p> <p># Click the Maximize icon for the tree view.</p> <p># Observe the "Message Actions" and "Collect" buttons overlapping with the last post.</p> <p>\\</p> <p>\\</p> <p>_Workaround_</p> <p>Use Internet Explorer. It may also be possible to workaround this issue by adding "overflow: scroll" to the div.dbThreadTree CSS class in discussion_board.css.</p> | <p>Release 9.0 SP1</p> <p>Release 9.1 GA</p> <p>Release 9.0 SP1</p> <p>Release 9.0 SP1</p> <p>Release 9.0 SP1</p> <p>Release 9.0 GA</p> |
| <p>User Management</p> | <p>*Error Message Appears after Modifying 500 or More User Accounts*</p> <p>\\</p> <p>\\</p> <p>When editing user accounts, any action taken on more than 500 accounts returns an HTTP: 404.15 error. Note that the action is taken successfully and the accounts are modified as expected. The issue is only that an error message appears instead of a success message.</p> <p>\\</p> <p>\\</p> <p>_Steps to Repeat:_</p> <p>\\</p> <p>\\</p> <p># Log into Blackboard Learn with an admin account.</p> <p># Go to the System Admin tab.</p> <p># Click *Users*.</p> <p># Search for *Username* is *Not Blank*. Or perform another search to get more than 500 users.</p> <p># Click *Show All* at the bottom of the page.</p> <p># Click the checkbox at the top of the list to check all boxes.</p> <p># Click *Availability*.</p> <p># Click *Make Unavailable*. An HTTP: 404.15 error will appear, even though the users were correctly</p> | <p>Release 9.1 SP1</p> |
| <p>What's New</p> | <p>*What's New Module Runs All Queries Even When Community Engagement is not Licensed* \\\n\nEv</p> | <p>Release 9.1 SP2</p> |
| <p>WYSIWYG</p> | <p>When the setting, "Open In New Window" is selected, it does not open in a new window. Checking the HTML source mode, the HTML attribute target " new" is not there.</p> | <p>Release 9.0 SP2</p> |

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| WYSIWYG | *Page anchors result in 404 errors when created in a content item* \\\Page anchors, #top, #botto | Release 9.0 SP3 |
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